# **2022 Justice Development Goals – Summary of Projects**

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# **Goal 1: Address Everyday Legal Problems**

Have you ever had to read your own employment contract? Have you been named the executor of someone's will? Have you been sent a letter from a lawyer because of a disagreement over a contract or bill? Many everyday life problems are in fact everyday legal problems.

Justice sector organizations are working to build people's ability to identify and avoid legal problems, understand their options, and give them the tools to take the first step.

In 2022, A2J organizations expanded people-centred justice initiatives through projects focusing on the needs of Indigenous peoples, newcomers, people with disabilities, linguistic minorities, LBGTQ+ individuals, youth, and sexual and domestic violence victims. Organizations made their public legal education and prevention materials more readily available by creating and improving online libraries, databases, and helplines.

#### 1.1 Educate early

Provide targeted, free, accessible public legal education about frequent legal issues, different types of solutions and the process of enforcing rights

#### 1.2 Prevent

Foster legal capability so that people can spot legal issues early, get preventative or proactive help and anticipate, avoid or manage frequent legal issues

#### 1.3 Offer a continuum of services

Develop and expand legal services to include the full continuum of information, advice, help lines, online services, in-person services, and partial or full representation

# 1.4 Reflect Canadian society

Put the services people need in the communities where they live with the resources to address the barriers they face

#### Alberta

# 1. The Residential Tenancies Legal Information Project

# Centre for Public Legal Education Alberta (CPLEA) \_

The Residential Tenancies Legal Information Program operates the Laws for Landlords and Tenants in Alberta website. This site provides plain language information on housing law in Alberta. CPLEA also conducts presentations across the province on landlord and tenant rights, answers reference questions, and develops information booklets and sample agreements.

Number of people impacted by this project: Other JDGs advanced by this project: Project Website: ~ Organization website: www.cplea.ca

# 2. The Condominium Education Project

# Centre for Public Legal Education Alberta (CPLEA)

The Condominium Education Project is an ongoing project that increases the knowledge of Albertans on their rights and obligations under condominium law. The development of the Condo Law for Albertans website was Phase One of the project. Phase Two produced plain language legal information resources on rights and responsibilities of condominium board members. Phase Three involved reviewing and revising the materials created in Phases 1& 2 to follow the new ACT and Regulations.

Number of people impacted by this project: Other JDGs advanced by this project:

Project Website: ~

Organization website: www.cplea.ca

# 3. The Child Welfare Project

# Centre for Public Legal Education Alberta (CPLEA)

The Child Welfare Project is on ongoing project. In this project, CPLEA conducted an environmental scan and needs assessment to find what public legal education resources are needed for Albertans involved with the child welfare system as well as the frontline service providers who help them.

Number of people impacted by this project: Other JDGs advanced by this project:

Project Website: ~

Organization website: www.cplea.ca

Organization website. www.opica.ca

# 4. The Aboriginal, Immigrant and Refugee Seniors: Housing and Discrimination

Centre for Public Legal Education Alberta (CPLEA)

Aboriginal, Immigrant and Refugee Seniors: Housing and Discrimination

Number of people impacted by this project:

Other JDGs advanced by this project:

Project Website: ~

Organization website: www.cplea.ca

#### 5. LawNow

# Centre for Public Legal Education Alberta (CPLEA)

LawNow is a free bi-monthly digital magazine that examines and analyses contemporary Canadian issues from the perspective of the law. It is a reliable source of information about Canada's laws and legal processes and their relationship to life in Canada. The site features a searchable database of current and past issues. Subscribers are alerted to new issues through an email newsletter that highlights the topic and special report.

Number of people impacted by this project: Other JDGs advanced by this project: Project Website: ~

Organization website: www.cplea.ca

# 6. Immigration Law Program

# Central Alberta Legal Clinic Foundation

The Clinic continued in 2022 to provide legal information, referral and assistance to newcomers who face barriers in accessing help through more conventional means. The Advocate will help people to fill out and submit forms, understand processes, communicate with Immigration Canada and access the advice of a lawyer, when needed.

Number of people impacted by this project: 770 Other JDGs advanced by this project: 2

Project Website: ~

Organization website: www.communitylegalclinic.net

#### **British Columbia**

# 1. Public Legal Education

# Justice Education Society of BC

JES provides a range of legal education services and resources to improve the legal capability of British Columbians. Its foundational program is the Justice System Education Program which provides legal education to BC students and community members. It supports them to visit courts throughout the province and receive legal education on BC laws, the justice system and legal capability. JES has an Indigenous Program that provides outreach into Indigenous communities throughout BC, supporting youth, Elders and Indigenous community service providers to gain confidence in the justice system and increase their legal capability. JES provides professional development training on a range of justice topics to BC teachers, immigrant settlement workers, and a host of other community service providers. In addition, JES provides a series of legal education websites, supporting teachers and service providers to better understand and educate on BC's justice system.

Number of people impacted by this project: 130,000 Other JDGs advanced by this project: 4, 5, 6

Project Website: <a href="https://lawlessons.ca">https://lawlessons.ca</a>, <a href="CourtsOfBC.ca">CourtsOfBC.ca</a>, <a href="YCJA.ca">YCJA.ca</a>,

LegalRightsForYouth.ca

Organization website: www.JusticeEducation.ca

# 2. Legal Help Websites

# Justice Education Society of BC

Legal Help Websites - JES provides a range of legal help websites, supporting British Columbians to address their legal needs. These websites are accessed by the public (including self-represented litigants), as well as justice professionals, community service providers and others. JES legal help websites provide plain language information on a range of legal issues, helping British Columbians be more able to address their everyday legal needs. Many of the legal help websites include Ask JES legal help services, supporting people to get answers to their specific legal questions.

Number of people impacted by this project: 400,000

Other JDGs advanced by this project: 2, 4, 5

Project Website: <u>LegalHelpBC.ca</u>, <u>SmallClaimsBC.ca</u>, <u>SupremeCourtBC.ca</u>, CourtofAppealBC.ca, AdminLawBC.ca, HowToSeparate.ca, FamiliesChange.ca,

RentingltRight.ca, LegalRightsForYouth.ca
Organization website: <a href="https://www.JusticeEducation.ca">www.JusticeEducation.ca</a>

# 3. LawMatters Enhancement Project - Supporting Public Libraries

#### Courthouse Libraries BC

The LawMatters program by Courthouse Libraries worked with 71 public library systems (over 236 branches) province-wide to: 1) build and maintain reliable and up-to-date legal collections by disbursing collections grants, 2) educate library staff to answer legal reference questions, and 3) increase networking between libraries and legal intermediaries. CLBC has been operating this partnership since 2007. In 2019, the project grew with additional funding from The Law Foundation of BC, increasing legal collection grants and offering more professional development (online and in person) to more library systems.

Number of people impacted by this project:

Other JDGs advanced by this project:

Project Website: https://www.courthouselibrary.ca/our-programs/lawmatters

Organization website: www.courthouselibrary.ca

# 4. JES Digital Solutions

# Justice Education Society of BC

JES produces websites, applications and videos that improve access to justice for a range of justice organizations worldwide. These online resources strengthen the capacity of courts and justice service providers to improve access to justice through digital solutions. JES Digital Solutions include development of legal information websites, legal help guided pathways, online dispute resolution platforms, case management systems and hundreds of legal information videos.

Number of people impacted by this project: 100,000 Other JDGs advanced by this project: 2, 4, 5, 7

Project Website: VSABC.ca, PacificLegalOutreach.com, AssessmentAppeal.bc.ca,

ProvincialCourt.bc.ca, Ayuda.gt

Organization website: www.JusticeEducation.ca

# 5. Everyday Legal Problems

# People's Law School

In 2022, People's Law School produced website content on a range of legal topics, including accidents, health, renting, stratas, cycling, work, small business, wills, and defamation. It created 28 new Question & Answer pages, 32 new pages on everyday legal problems, and 10 new webinars. People's Law School used technology to develop a machine-learning chatbot, a headless content management system, and advanced search engine optimization (SEO) techniques. It also produced videos and tools to promote alternative dispute resolution and improve conflict management skills in the area of family law.

Number of people impacted by this project: 1,071,465

Other JDGs advanced by this project:

Project Website: peopleslawschool.ca and dialalaw.ca

# 6. Collaborative Decision-Making Navigator

#### Mediate BC Society

The Collaborative Decision-Making (CDM) Navigator Project at Mediate BC Society is aimed at increasing access to justice for Indigenous and racialized communities through public legal education, information about resources, and direct client support in navigating child welfare processes in BC. This service will support and guide racialized families in understanding available CDM processes as they engage with the Ministry of Children and Family Development (MCFD). Navigators will connect families to appropriate community resources and support families to meaningfully participate in collaborative decision-making processes. As referrals are received, we will help families identify best available process options including identifying supports needed (e.g., lawyer, housing, family development, initiate a collaborative decision-making process - FGC, FCPC, mediation). Navigators provide short term, direct services that support the families to co-create their pathway forward with MCFD.

Number of people impacted by this project: Other JDGs advanced by this project: 2, 7

Project Website: https://www.mediatebc.com/for-families/child-protection-navigator

Organization website: www.mediatebc.com

#### 7. Ask JES Legal Help Services

#### Justice Education Society of BC

Ask JES provides free answers to legal questions. The service responds to public inquiries on a range of legal topics, providing information and referrals, not legal advice.

Ask JES can be accessed through a range of JES websites, including LegalHelpBC.ca or by calling 1-855-875-8867. The service is available weekdays from 11am - 2pm and most inquiries receive a response within 1 business day. Services are available in English, as well as Mandarin, Cantonese, Punjabi, and Hindi.

Number of people impacted by this project: 7,000 Other JDGs advanced by this project: 2, 4, 5

Project Website: LegalHelpBC.ca, SmallClaimsBC.ca, SupremeCourtBC.ca, CourtofAppealBC.ca, AdminLawBC.ca, HowToSeparate.ca, RentingltRight.ca,

LegalRightsForYouth.ca

Organization website: www.JusticeEducation.ca

#### Manitoba

# 1. Workplace Sexual Harassment Hot Line

# Community Legal Education Association (Manitoba) Incorporated

The Workplace Sexual Harassment Hotline of Community Legal Education Association (Manitoba) has been operating since January 2020. In 2022 the hotline received over 200 calls and emails from clients. The hotline provides callers the opportunity to speak directly to a lawyer about their legal matter. From there, clients are directed to the appropriate resource to help them with their legal matter. These resources range from government agencies, non-profit organizations or referrals to one of the lawyers on the Lawyer Referral panel. In addition to providing legal information and referrals about sexual harassment and employment law, many of the calls also include issues such as sexual violence, domestic violence and stalking.

Number of people impacted by this project: 200

Other JDGs advanced by this project: 2

Project Website:

Organization website: www.communitylegal.mb.ca

#### 2. Resources for Self-Represented Litigants

#### Community Legal Education Association (Manitoba) Incorporated

Legislative changes necessitated updates to the Community Legal Education Association (Manitoba) Small Claims Guide, Uncontested Divorce Guide and Probate Guide. They added two videos to their YouTube channel to help self-represented litigants: Small Claims Court and The Family Law Triage System.

Number of people impacted by this project: 407

Other JDGs advanced by this project: 2

Project Website:

Organization website: www.communitylegal.mb.ca

#### 3. Pro Bono 2022

Community Legal Education Association (Manitoba) Incorporated

Law students in the Pro Bono Students Canada program created a video for Community Legal Education Association (Manitoba) about appearing in virtual court, as well as translated four webinar scripts into French and created four additional French videos.

Number of people impacted by this project: 192 Other JDGs advanced by this project: 2, 6

Project Website:

Organization website: www.communitylegal.mb.ca

#### 4. Presentations about the Law

# Community Legal Education Association (Manitoba) Incorporated

In 2022, for the first time since the pandemic started, Community Legal Education Association (Manitoba) was able to offer both in-person presentations as well as webinars, transitioning from only on-line presentations. Going forward they will continue to meet requests for in-person presentations as well as offer on-line webinars that can reach a wider audience, including people in rural and remote areas.

Number of people impacted by this project: 909

Other JDGs advanced by this project:

Project Website:

Organization website: www.communitylegal.mb.ca

# 5. Outreach and Communications Strategy

# Legal Help Centre of Winnipeg Inc.

As part of its 2022 Strategic Plan, the Legal Health Centre of Winnipeg Inc. identified 4 objectives. One was Connect: We will strengthen our community relationships, both old and new, with a particular focus on building authentic relationships with Indigenous organizations and leaders under a Truth and Reconciliation framework. The Centre began reaching out to Indigenous and Metis lead and serving organizations to build awareness of our organization and to seek collaboration in serving the community's needs. It also restarted a relationship with the downtown library to participate in their community connections space to offer free, in-person legal information and support to the public. A second objective was Communicate: By creating a communications plan and sharing the stories of our impact on individuals, we can raise awareness, build new community connections, and position ourselves as leaders in the A2J ecosystem. The Centre began a joint communication strategy with other A2J partners to improve access to justice for the public.

Number of people impacted by this project: Other JDGs advanced by this project: 2, 5, 7

Project Website: ~

Organization website: www.legalhelpcentre.ca

#### 6. Law Phone-in & Self Represented Litigants

#### Community Legal Education Association (Manitoba) Incorporated

Every year, the Law Phone-In program at Community Legal Education Association (Manitoba) fields increasing numbers of calls from self-represented litigants. In 2022, the number reached an all-time high of just under 500. Most inquiries dealt with the following areas of law: family (171), civil court actions (121), wills and estates (83), landlord and

tenant (61) and criminal law (41). There were also a few inquiries about debt, employment law, real estate, and immigration. Many of these individuals used the service numerous times for help with their matter.

Number of people impacted by this project: 497 Other JDGs advanced by this project: 2, 4

Project Website:

Organization website: www.communitylegal.mb.ca

# 7. Library Law Hub

#### The Law Society of Manitoba

With funds from the Manitoba Law Foundation, the Law Library continued to offer some limited legal services to the public through the Library "Hub" pilot project. The pilot is intended to generate data about the unmet legal needs of self-represented litigants, increase the ability of members of the public to represent themselves competently, provide an opportunity for justice system stakeholders to work collaboratively on an initiative designed to increase access to justice, increase "legal literacy" and give law students an opportunity to engage in experiential learning. The pilot aims to provide legal help to those who need it, when they need it. In 2022, it resumed providing in-person services as well as remote/online services.

Number of people impacted by this project: 40 Other JDGs advanced by this project: 2, 4, 5, 6, 7, 8

Project Website: ~

Organization website: www.lawsociety.mb.ca

#### 8. InfoJustice Manitoba

#### Association des juristes d'expression française du Manitoba

InfoJustice Manitoba is a legal information centre committed to promoting access to justice in French. By providing information, support and referral services, InfoJustice helps French-speaking individuals understand the various legal situations they face in their everyday lives and helps them respond appropriately.

Number of people impacted by this project: 4,000 Other JDGs advanced by this project: 2, 4, 5, 6

Project Website: ~

Organization website: https://infojustice.ca/

#### **National**

# 1. Primers For SRLs

#### The National Self-Represented Litigants Project

NSRLP's series of "primers" for self-represented litigants began with the launch of the NSRLP, and continues to grow each year. This is a collection of plain language guides for SRLs on a variety of topics such as the basics of appearing in a courtroom, settlement processes, legal research using CanLII, McKenzie Friends (support persons), court transcripts, affidavits, evidence, applying for accommodations for disabilities, how

to work with opposing counsel, and more. In recent years they have been engaged in a project to revamp and revitalize this series, with the help of a plain language editor and a graphic designer.

Number of people impacted by this project:

Other JDGs advanced by this project:

Project Website: ~

Organization website: www.representingyourselfcanada.com

#### 2. Online Information Referral for SRLs

#### The National Self-Represented Litigants Project

SRLs reach out every week looking for information and assistance. While NSRLP is not a legal clinic, and does not have the capacity to offer legal services or advice, they act as a clearinghouse of information that may be useful to SRLs. They provide SRLs with referrals to practical information, including their own resources (primers for SRLs, Directory of professionals who offer lower-cost legal services, etc.) and others' (CLEO, CPLEA, etc.). Where possible, they also answer specific informational questions.

Number of people impacted by this project:

Other JDGs advanced by this project:

Project Website: ~

Organization website: www.representingyourselfcanada.com

# 3. Ongoing Core Service: Duty Counsel Day

#### Association of Legal Aid Plans

October 27 is Duty Counsel Day. Initiated by Canada's legal aid associations, this day seeks to create awareness about Duty Counsels—legal aid lawyers who give free, onthe-spot legal advice in family, criminal and immigration cases for people living in Canada.

Number of people impacted by this project:

Other JDGs advanced by this project:

Project Website: <a href="https://www.knowdutycounsel.ca">https://www.knowdutycounsel.ca</a>

Organization website: <a href="https://alap-araj.ca">https://alap-araj.ca</a>

#### 4. National Directory of Professionals Assisting SRLs

# The National Self-Represented Litigants Project

NSRLP maintains a National Directory of Professionals – lawyers, para-legals, and others who offer services such as mental health counselling and dispute resolution coaching – to SRLs. The purpose is twofold: to connect the professionals working to develop innovative and responsive services in this emerging new area; and to provide concrete information to SRLs looking for services that are relevant to their needs and affordable for them. Numerous lawyers and other professionals submit applications to the Directory each month, and they are added when able. NSRLP does not have the capacity to fully vet each applicant, so they advise litigants to always due their own due diligence before hiring any professional.

Number of people impacted by this project:

Other JDGs advanced by this project:

Project Website: ~

Organization website: representingyourselfcanada.com

#### **New Brunswick**

#### 1. SaferPlaces NB

#### Public Legal Education and Information Service of New Brunswick

SaferPlaceNB.ca is a website with specialized resources to address sexual harassment in the workplace in New Brunch. In March 2022, Public Legal Education and Information Service of New Brunswick held a public launch for www.saferplaces.ca, which included workshops, radio interviews, increased online promotions, and a press conference held jointly with partners at the New Brunswick Human Rights Commission. The organization is preparing to launch a new service in the coming fiscal year that will allow victims of workplace sexual harassment to access 2 hours of free legal advice, from a roster of trained lawyers. It is the first service of its kind in New Brunswick and represents a huge step forward for survivors of harassment at work.

Number of people impacted by this project: Other JDGs advanced by this project:

Project Website: <a href="https://www.legal-info-legale.nb.ca">www.saferplaces.ca</a>
Organization website: <a href="https://www.legal-info-legale.nb.ca">https://www.legal-info-legale.nb.ca</a>

#### **Newfoundland and Labrador**

#### 1. The Journey Project

#### Public Legal Information Association of NL

The Journey Project continued in 2022. This project is a collaboration with the NL Sexual Assault Crisis and Prevention Centre to enhance support for survivors of sexual violence in the NL legal system. This project provides access to a team of Legal Support Navigators and referrals to participating lawyers for free legal advice. To date, the project has served over 450 survivors of sexual violence in Newfoundland and Labrador.

Number of people impacted by this project: 450 Other JDGs advanced by this project: 2, 5, 8 Project Website: <a href="https://journeyproject.ca/">https://journeyproject.ca/</a> Organization website: <a href="https://journeyproject.ca/">www.publiclegalinfo.com</a>

#### 2. Newcomers Legal Rights Project

#### Public Legal Information Association of NL

The Newcomers Legal Rights Project continued in 2022. This project, funded by the Government of NL, provides legal education materials and legal support for newcomers to Newfoundland and Labrador.

Number of people impacted by this project: 250 Other JDGs advanced by this project: 2, 5 Project Website: <a href="https://www.publiclegalinfo.com">www.publiclegalinfo.com</a>

Organization website: <a href="https://www.publiclegalinfo.com">www.publiclegalinfo.com</a>

#### 3. Labrador Office

#### Public Legal Information Association of NL

In 2022, PLIAN continued to provide legal support and education to the people of Labrador out of the Happy Valley-Goose Bay office.

Number of people impacted by this project: 500 Other JDGs advanced by this project: 2, 4, 5, 8 Project Website: www.publiclegalinfo.com Organization website: www.publiclegalinfo.com

#### **Nova Scotia**

# 1. Youth Legal Information Guide

# Legal Information Society of NS

The Legal Information Society of NS is developing legal information services for youth and have begun engaging with the community for their wish lists of what they'd like to see available to youth and how they'd like to see this information presented. The research began with an initial survey distributed across our social media. Ninety youth across Nova Scotia engaged with the survey, providing a foundation for the work on content and delivery to begin. They followed this survey with a survey for service providers who work with youth that concluded in May 2022. This was distributed to over 583 service providers and followed up with personalized emails targeting specific key contacts who would be impacted at a high level. To date, 81 people participated in this survey and 42 have requested to maintain communication with LISNS to assist with the completion of the content and review process. They further engaged with 13 youth, conducting in-depth interviews to discuss their experiences with the justice system and needs.

Number of people impacted by this project: Other JDGs advanced by this project: 2, 4, 5, 6, 7, 8

Project Website: ~

Organization website: www.legalinfo.org

# 2. Tipping the Scales Program

# Stepping Stone

Stepping Stone's Tipping the Scales Program continued to provide services in 2022. This program assists former and current sex workers currently involved in the Criminal Justice System. The court support and corrections worker meets with program users at the Correctional Center, attends court, probation meetings, and more. The worker acts as an advocate for the program users throughout their navigation of the Justice system. The services that the court support and corrections worker provides include One-on-One Court Support & Advocacy; Information to help individuals understand charge(s) and their rights, options and requirements in the justice system; Accompaniment of individuals in court to provide an explanation of the process, orders, and sentences;

Prison Outreach (weekly meetings with clients at the Central Nova Scotia Correctional Facility); Referrals to services and/or agencies to develop a release plan and strategy.

Number of people impacted by this project: 620

Other JDGs advanced by this project: 2

Project Website: <a href="http://steppingstonens.ca/tipping-the-scales-2">http://steppingstonens.ca/tipping-the-scales-2</a>

Organization website: www.nslawfd.ca

# 3. The Elizabeth Fry Societies of Mainland Nova Scotia and Cape Breton

# The Elizabeth Fry Societies of Mainland Nova Scotia and Cape Breton

In 2022, the Elizabeth Fry Societies of Mainland Nova Scotia and Cape Breton continued to provide services in their communities. These are non-profit, charitable organizations that engage with vulnerable women and girls to foster reintegration, rehabilitation, personal empowerment and to address the root causes of criminalization. The Provincial and Federal Advocacy programs support women who are incarcerated at the Nova Institution for Women and Central Nova Scotia Correctional Facility and assists them in transitioning safely into the community. Educational programs include Understanding Anger, Boundaries for Women, Relapse Prevention and Stop-lifting Program, Conflict Management, Effective Communication. All programs were designed specifically for women. They also provide safe, affordable housing for women for up to one year.

Number of people impacted by this project: 1,800

Other JDGs advanced by this project:

Project Website: https://efrymns.ca and https://www.efrycb.com

Organization website: www.nslawfd.ca

# 4. Support for Supreme Court Free Legal Clinic

# Access to Justice & Law Reform Institute of Nova Scotia

The Access to Justice & Law Reform Institute of Nova Scotia developed basic civil procedure manuals for distribution at the Supreme Court Free Legal Clinic.

Number of people impacted by this project: Other JDGs advanced by this project:

Project Website: www.nsrlpe.com

Organization website: www.lawreform.ns.ca

# 5. PLEI Estate Planning Community Outreach =

#### Legal Information Society of NS

The Legal Information Society of NS delivered information sessions on wills and estate planning to communities across Nova Scotia in partnership with public libraries. These sessions provide up to date information on Nova Scotia's recently updated Power of Attorney legislation along with guidance for wills planning and making a personal healthcare directive with a focus on LISNS Personal Directive App which assists a person to make a personal directive and the Personal Directive Navigator Services which provides an online matching process to receive personal assistance by phone.

LISNS held over 12 sessions which were filled to capacity and will be offering more in 2023.

Number of people impacted by this project: 300 Other JDGs advanced by this project: 2, 4, 5, 7, 8

Project Website: ~

Organization website: www.legalinfo.org

# 6. Moving Beyond the Binary to Support Trans, Non-Binary, and gender Diverse Communities

# Legal Information Society of NS

With support from Status of Women NS, the Legal Information Society of NS developed a Guide for Employers and Service Providers entitled, Moving Beyond the Binary to support Trans, Non-Binary and Gender Diverse Communities. The Guide has been hugely successful receiving national and provincial attention with information sessions being delivered upon request across Canada. The 70-page guide is meant to enhance inclusivity of gender diverse people in any space. On March 31, 2022, in recognition of International Day of Trans Visibility, LISNS' launched MBB, connecting with over 300 employers and community organizations across the province to announce the new toolkit. LISNS' is pleased to be able to provide a gender diversity inclusion policy template, extensive resources and easy-to-understand information, videos, a portrait gallery of all queer participants and free two-hour workshops as part of this guide.

Number of people impacted by this project: 2,600 Other JDGs advanced by this project: 2, 5, 7, 8

Project Website: ~

Organization website: www.legalinfo.org

#### 7. Moving Beyond the Binary

#### Legal Information Society of Nova Scotia

In 2022, LISNS' launched its Moving Beyond the Binary publication in Nova Scotian workplaces. The 70-page guide enhances inclusivity of gender diverse people in any space. The MBB team developed the guide after ten months of consultations with the queer community, learning through lived experience to meaningfully develop this resource. On March 31, 2022, in recognition of International Day of Trans Visibility, LISNS' launched MBB, connecting with over 300 employers and community organizations across the province to announce the new toolkit. As an extension of this project, LISNS' is partnering with Halifax Regional Municipality to help guide their development of a workplace inclusion document.

Number of people impacted by this project: Other JDGs advanced by this project: 5, 7

Project Website: ~

Organization website: https://www.legalinfo.org

#### 8. Let Me Be Me: A Legal Information Guide to Canada's Conversion "Therapy" Ban.

Legal Information Society of NS

Let Me Be Me: A Legal Information Guide to Canada's Conversion "Therapy" Ban, by the Legal Information Society of NS, includes a 40-page guide with the initiative components:

- A six-episode podcast series
- 10 portraits and personalized quotes of survivors of conversion therapy\*, queer-affirming faith leaders, advocates, and educators
- Community art elements, including:
- · A visual land acknowledgement by Mi'kmaw artist Whitney Gould
- Poetry of a survivor of conversion therapy\*
- A short video highlighting key points of the guide
- A website housing all elements of this project: www.legalinfo.org/letmebeme

This project has given a space for survivors to have a voice and share their stories.

Number of people impacted by this project: 3,000 Other JDGs advanced by this project: 2, 5, 6, 7, 8

Project Website: ~

Organization website: www.legalinfo.org

# 9. Justice matters for Women: Rural Outreach in Antigonish and Guysborough Countries

# Antigonish Women's Centre

In 2022, Antigonish Women's Centre continued the Justice Matters for Women: Rural Outreach in Antigonish and Guysborough Counties program. This program provides individuals with an outreach worker who can help with problem solving, emotional support and crisis support on a range of issues in women's lives. A worker can help individuals talk to and accompany them to: Services, Agencies, Institutions, Court, Legal appointments, Medical appointments, and law related meetings and programs.

Number of people impacted by this project: 850 Other JDGs advanced by this project: 2, 4, 5

Project Website: awrcsasa.ca

Organization website: www.nslawfd.ca

# 10. Coverdale Courtwork Society

#### Coverdale Courtwork Society

The Coverdale Courtwork Society continued to provide services in 2022. This is a non profit organization that supports women, girls, trans, non-binary and Two-Spirit persons affected by the criminal justice system. It works in provincial and federal courts, prisons and in the community. Services support women and trans individuals to cope with mental illness, trauma and addiction and find employment and housing, rebuild community connections and strive for healing, change and growth. Programs and services are designed and structured to provide a continuum of care that acknowledges and addresses the needs of women, girls, trans, non-binary and Two-Spirit persons; to contact persons experiencing the justice system; to be present at the courts each day(Halifax/Dartmouth/Mental Health/Youth); to provide information and emotional support during the court process; to visit the federal and provincial institutions, providing counselling, programs, information and assistance in release planning.

Number of people impacted by this project: 860 Other JDGs advanced by this project: 2, 5 Project Website: <a href="https://www.coverdale.ca">https://www.coverdale.ca</a> Organization website: <a href="https://www.nslawfd.ca">www.nslawfd.ca</a>

#### Nunavut

# 1. Prevention of Harassment: Sexual Harassment in the Workplace and Gender-Based Violence in Nunavut

# Law Society of Nunavut

The Prevention of Harassment: Sexual Harassment in the Workplace and Gender-based Violence in Nunavut addresses two main issues. First, the project addresses sexual harassment in the workplace in Nunavut. Second, the project addresses other forms of harassment and gender-based violence issues that are more relevant to the unique context in Nunavut. The project is accomplishing this through workshops held across the territory, through Public Legal Education Information (PLEI) campaigns, and by making accessible legal advice and information. The main objective of the project is to support the 'elimination of gender-based violence and harassment' in Nunavut that includes a trauma-informed approach.

Number of people impacted by this project: 279 Other JDGs advanced by this project: 2, 6

Project Website:

https://www.lawsociety.nu.ca/index.php/en/prev

ention-harassment
Organization website:

https://www.lawsociety.nu.ca/en/home?languag

e content entity=en

#### Ontario

#### 1. Steps to Justice/Justice pas-a-pas

# CLEO (Community Legal Education Ontario / Éducation juridique communautaire Ontario)

In 2022, CLEO's Steps to Justice continued to provide support to people, who can input basic information and output a letter they can send to the relevant authority. Many people lacking literacy or language skills, or experiencing the stress of a legal problem, face challenges in writing simple letters that can help their situation. CLEO developed interactive tools to create letters to ask for internal reviews, part of the process to appeal Ontario Works and Ontario Disability Support Program decisions, and a letter requesting a Record of Employment, necessary to apply for employment insurance. CLEO also developed a request for repairs and maintenance for tenants who may not have either literacy skills or fluency in French or English. The tool has illustrations of various rooms in an apartment so that people can circle the problems they are having. These tools can be accessed through relevant questions on the Steps to Justice website.

Number of people impacted by this project:

Other JDGs advanced by this project:

Project Website: ~

Organization website: www.cleo.on.ca

# 2. Promoting Access to Justice for Indigenous Peoples and Communities

Law Society of Ontario

In 2022, the LSO continued to engage in several initiatives to improve access to justice for Indigenous peoples and communities as part of its broader goal of promoting Reconciliation with Indigenous peoples.

The LSO made improvements to its regulatory processes for matters involving Indigenous complainants and licensees, such as implementing a special procedures for addressing regulatory complaints from Indigenous peoples, reviewing and improving existing policies and practices to ensure they are culturally appropriate, and continuing to provide cultural awareness training for staff. In October 2022, the LSO launched a supplement to the Guide for Lawyers Working with Indigenous People to help lawyers and others in the Canadian civil and criminal justice systems improve their Indigenous cultural awareness and provide legal services in a culturally appropriate manner.

Number of people impacted by this project:

Other JDGs advanced by this project: 2, 5

Project

Website: <a href="https://lawsocietyontario.azureedge.net/media/lso/media/lawyers/practice-supports-resources/equity-supports-resources/first-supplement-to-the-guide-for-lawyers-supports-resources/equity-supports-resources/equ

working-with-indigenous-peoples-final-(english)\_aoda.pdf

Organization website: https://lso.ca/home

# 3. Guided Pathways

# CLEO (Community Legal Education Ontario / Éducation juridique communautaire Ontario)

In 2022, CLEO's Guided Pathways continued to provide people with interactive interviews for the completion of court forms and legal documents. Guided Pathways give access to interactive online tools, to fill out legal forms, write letters, and identify their next steps. These pathways help people make a power of attorney over property; to make a power of attorney for personal care; and to cancel an old power of attorney. People can also prepare the documents they need for estate planning. A person with a small amount of property can use a Guided Pathway to create a simple will to appoint an executor who will pay their final bills, complete their final tax return, and distribute the property in their estate.

Number of people impacted by this project: Other JDGs advanced by this project: 2, 5, 7

Project Website: ~

Organization website: www.cleo.on.ca

#### 4. Birth Certificate ID Clinics

#### Lakehead University Community Legal Services

The Birth Certificate ID Clinics at Lakehead University Community Legal Services assist low-income individuals in the District of Thunder Bay and within remote Northwestern Ontario with birth certificate applications, primarily for Ontario and Manitoba. They host ID clinics for the public to attend and assist other front-line agencies in hosting ID clinics. They complete the applications and follow them through to receipt of the birth certificate.

Birth certificates are an important vital piece of identification that many vulnerable people require for the most basic necessities of life.

Number of people impacted by this project: 200 Other JDGs advanced by this project: 5, 7

Project Website: ~

Organization website: www.lakeheadlegal.ca

#### **Prince Edward Island**

# 1. Renting PEI

# Community Legal Information

Renting PEI is a project of Community Legal Information, funded by the PEI provincial government. Renting PEI assists tenants and landlords on Prince Edward Island by providing legal information, referrals, as well as support during the rental hearing process. Renting PEI also delivers workshops on tenants' and landlords' rights and responsibilities. Several free plain language publications were created in 2022 through Renting PEI, including: "Renting on PEI - A Guide for Tenants" and "Renting on PEI - A Guide for Landlords."

Number of people impacted by this project: 947

Other JDGs advanced by this project: 2

Project Website: https://www.rentingpei.ca/en/home

Organization website: <a href="https://legalinfopei.ca/">https://legalinfopei.ca/</a>

#### Quebec

#### 1. Site Web d'Educaloi et Reseaux

#### Éducaloi

The educaloi.qc.ca website is at the heart of Éducaloi's activities. With over 1,700 French- and English-language online entries on legal literacy and education, the website attracts nearly 8 million visits each year, including 1.6 million on our English-language articles. Many of the articles have attracted over 100,000 views per year. The website covers a broad range of topics, including labour law, landlord-tenant law, health care and legislation protecting vulnerable populations. Éducaloi has a total of 70,000 account subscriptions to its social networks and various newsletters, as well as 12 million views of its pages.

Number of people impacted by this project: 6,190,000

Other JDGs advanced by this project: 2, 4

Project Website: ~

Organization website: https://educaloi.qc.ca/en/

#### 2. Outils OBNL

#### Éducaloi

Anglophone NPOs in Quebec lack reliable, current legal information resources. This project has three components. It equips the community sector with: - web articles and

practical tools adapted to various targeted needs (procedure guides, checklists, etc) - legal information and education workshops created and facilitated jointly with specialized local organizations to support NPOs - the creation of communities of practice and the provision of support by specialized lawyers.

Number of people impacted by this project: 14,600

Other JDGs advanced by this project: 2

Project Website: <a href="https://educaloi.qc.ca/en/web-guide/creating-a-non-profit/">https://educaloi.qc.ca/en/web-guide/creating-a-non-profit/</a>; <a href="https://educaloi.qc.ca/en/web-guide/being-on-a-non-profits-board-of-directors/">https://educaloi.qc.ca/en/web-guide/being-on-a-non-profits-board-of-directors/</a>;

https://educaloi.gc.ca/en/web-guide/running-a-non-profit/

Organization website: <a href="https://educaloi.qc.ca/en/">https://educaloi.qc.ca/en/</a>

# 3. Logement au Québec: quels sont vos droits

#### Éducaloi

Éducaloi has developed a pamphlet in the form of a cartoon strip providing an overview of six legal topics on rental housing in Quebec. This pamphlet also directs readers to more comprehensive legal articles on each of the topics covered. All of the articles mentioned in the pamphlet are available on the Éducaloi website. Since the pamphlet was designed as part of the project aimed at serving newcomers, it has been adapted and published in seven different languages: French, English, Arabic, Spanish, Urdu, Punjabi and Hindi.

Number of people impacted by this project: 300

Other JDGs advanced by this project: 2

Project Website: <a href="https://educaloi.qc.ca/en/publications/rental-housing-quebec/">https://educaloi.qc.ca/en/publications/rental-housing-quebec/</a>

Organization website: <a href="https://educaloi.qc.ca/en/">https://educaloi.qc.ca/en/</a>

# 4. Knowledge is Power: Empowering BIPOC Communities Through Legal Education

#### Éducaloi

Over the last 2 years, our English-Speaking Communities team has developed Knowledge Is Power, a legal education project aiming to empower anglophone BIPOC communities across Quebec. To build a project reflecting the needs of our targeted audience, we consulted with multiple organisations who work with them. The goal of our project is to: -encourage youth interest in the legal system -educate BIPOC communities about the legal aspects of their lives -develop legal competency and legal agency - reduce the impact of racism and discrimination on BIPOC youth so that they can actively participate in society. To do so, we have developed workshops, covering: -employment and entrepreneurship -housing -civic engagement This year we created and animated 3 very successful and interactive workshops: renting 101, renovictions, rent increase. Their empowering strategy is based on making participants act key moments of their interactions with people who could try to take advantage of their position.

Number of people impacted by this project: 1,300

Other JDGs advanced by this project: 2

Project Website: ~

Organization website: <a href="https://educaloi.qc.ca/en/">https://educaloi.qc.ca/en/</a>

# 5. Entrée en vigueur de la Loi visant a mieux protéger les personnes en situation de vulnérabilité : Révision, Mise a jour, création et diffusion des contenus d'Éducaloi affectes

#### Éducaloi

On November 1, 2022, the Law to better protect vulnerable persons came into force, amending the regulations for protective supervision. Now, any person of full age can receive assistance in caring for themselves that respects their independence, strengths and limitations. These changes have had a major impact on much of our content, intended for the general public as well as a vulnerable clientele that we have chosen to prioritize in our activities, including the elderly and their loved ones. This project, conducted by the Éducaloi legal literacy team with the financial support of several funders, consisted of reviewing, updating, enriching and disseminating content affected by the Law. It broadened the scope and comprehension of the amendments for the audiences concerned.

Number of people impacted by this project: 50,000

Other JDGs advanced by this project: 2

Project Website: ~

Organization website: <a href="https://educaloi.qc.ca/en/">https://educaloi.qc.ca/en/</a>

#### Saskatchewan

# 1. Targeted Family Law Information for Newcomers and Others

# Public Legal Education Association of Saskatchewan (PLEA)

PLEA's Targeted Family Law Information for Newcomers and Others project produced a series of pamphlets on selected topics related to the amended Divorce Act and updated the family law information on PLEA's newcomer website, newli.plea.org. This information is targeted at newcomers to Canada and has been developed in partnership with newcomer organizations across the province. It is particularly notable that the pamphlets have also been translated into four languages commonly spoken by Saskatchewan newcomers (Farsi, Arabic, Tigrinya, and Mandarin). The family law topics addressed are Separation & Divorce, Parenting Arrangements, Family Violence, and Parenting Orders. A targeted mailout will raise awareness of the resources. The pamphlets are primarily for newcomers to Canada but will also be very useful for anyone with an interest. Two thousand copies of each of the four titles, each in five languages, have been printed for a total of 40,000 publications.

Number of people impacted by this project: Other JDGs advanced by this project: 3, 4 Project Website: <a href="http://newli.plea.org/">http://newli.plea.org/</a> Organization website: <a href="https://www.plea.org/">https://www.plea.org/</a>

#### 2. Saskatchewan Legal Information guidelines

#### Law Society of Saskatchewan

In 2022, the Law Society of Saskatchewan published a revised edition of its Legal Information Guidelines, incorporating feedback provided by over 500 attendees at consultation sessions during 2021-2022. The Guidelines advance recommendations made by the Saskatchewan Legal Services Task Team by reducing barriers to legal

services and supporting the dissemination and uptake of credible legal information. The revised Guidelines facilitate access to legal information in Saskatchewan and discuss what is legal information; who can provide legal information; considerations for the public; considerations for legal information providers; and key legal resources in Saskatchewan.

Number of people impacted by this project:

Other JDGs advanced by this project:

Project Website: <a href="https://www.lawsociety.sk.ca/initiatives/access-to-justice/legal-information-">www.lawsociety.sk.ca/initiatives/access-to-justice/legal-information-</a>

guidelines/

Organization website: www.lawsociety.sk.ca

# 3. Saskatchewan Access to legal information (SALI)

#### **CREATE Justice**

The Saskatchewan Access to Legal Information (SALI) Project is vibrant partnership among information providers, trusted intermediaries, justice stakeholders, and community organizations, working to increase legal information access within Saskatchewan. As a critical component of access to justice, it is important for the public to find and access legal information. Libraries are welcoming environments present in many communities and library staff, as trained information professionals, help the public identify and locate credible legal information. A key focus of SALI in 2022 was to continue to inform its programming by data and evidence. Justice stakeholders from across the province worked together to create an infographic highlighting legal justice needs in Saskatchewan and associated legal information resources. As part of A2J week, SALI created and promoted the below Accessing Legal Information in Saskatchewan Infographic.

Number of people impacted by this project:

Other JDGs advanced by this project: 2, 4, 5, 6, 7, 8

Project Website: https://www.lawsociety.sk.ca/wp-content/uploads/2022/10/SK-Legal-

Infographic-WEB.pdf

Organization website: law.usask.ca/createjustice

#### 4. Improving Access to Justice for Indigenous Communities

#### Public Legal Education Association of Saskatchewan (PLEA)

Public Legal Education Association of Saskatchewan launched Improving Access to Justice for Indigenous Communities - a four year project that will include partnerships with Indigenous communities in Saskatchewan in creating plain language resources to meet (after a formal plan and consultations to assess needs) the legal information needs of these communities. Individuals from high school age to Elders will be targeted with print and online materials, including those for schools. Videos featuring community members speaking in their Indigenous languages will also be included.

Number of people impacted by this project: Other JDGs advanced by this project: 2, 5, 6

Project Website: ~

Organization website: https://www.plea.org/

# 5. Family Law Saskatchewan

# Public Legal Education Association of Saskatchewan (PLEA)

PLEA's Family Law Saskatchewan website is designed to help individuals in Saskatchewan who are facing separation and divorce without a lawyer. Individuals who have a lawyer may also find the information helpful. There is a free Agreement Maker tool that individuals can use to help them resolve their family issues by agreement. If the matter must go to court, the free Form Wizard will determine the required court forms and produce ready-to-file court forms using a plain language question and answer format. Email support is available for both the Agreement Maker and the Form Wizard. The site also includes a Safety Plan tool for those who may be experiencing intimate partner violence. Also at the site are how-to videos to help with navigation for best use of the resources.

Number of people impacted by this project: 34,800

Other JDGs advanced by this project: 2, 4

Project Website: https://familylaw.plea.org/ or famili.plea.org

Organization website: <a href="https://www.plea.org/">https://www.plea.org/</a>

# **Goal 2: Meet Legal Needs**

Dealing with your legal problem can be confusing, stressful, and expensive. When you need help, you need it in a language you understand, in a place you can access and in services you can afford.

Canada's justice sector organizations are working to deliver legal help to more people in more ways. We are expanding the options for resolving your problems, using technology to get you help wherever you are, and supporting legal aid and pro bono services for the most underserved people.

In 2022, organizations understood legal needs broadly and viewed A2J as a multisectoral issue. A2J project topics were varied, spanning investor protection, small businesses, wills and estates, housing, employment, harassment, divorce, children's rights, immigration, poverty, mental health, and criminal law issues.

#### 2.1 Focus on legal needs for everyone

Focus on addressing service gaps for basic, essential legal services including family law, wills, employment, housing and consumer issues

#### 2.2 Encourage innovation

Develop and expand alternative ways to get legal help including different kinds of professionals, partnerships or ways of doing business

#### 2.3 Expand scope of legal aid

Make legal aid available to more people and for a wider range of legal problems

# 2.4 Focus on access to justice

Emphasize the responsibility of lawyers and paralegals to fill access to justice gaps

#### Alberta

# 1. Criminal Trial Group

# Legal Aid Alberta

This new Criminal Trial Group protect the rights of the criminal clients, many of whom experience mental health issues, housing and addictions. The lawyers provide full service to clients, through both trials and appeals. The Group takes a holistic approach to supporting these complex clients. At the end of its first year, the CT had active cases for about 265 adults and 300 youth.

Number of people impacted by this project: 565

Other JDGs advanced by this project:

Project Website: https://www.legalaid.ab.ca/about/laa-initiatives/criminal-trial-group/

Organization website: https://www.legalaid.ab.ca/

# 2. Alberta Alliance for the Safety of Animals and People

# Centre for Public Legal Education Alberta (CPLEA)

The Alberta Alliance for the Safety of Animals and People (AASAP) is a partnership of Alberta based non-profit, government and victims services agencies that help both animal and human victims of domestic violence.

Number of people impacted by this project:

Other JDGs advanced by this project:

Proiect Website

Organization website: www.cplea.ca

# 3. Clinic Program

# Central Alberta Legal Clinic Foundation

In 2022, the Clinic continued to provide system navigations to legal resources and summary legal advice by volunteer lawyers to low income individuals in locations throughout Alberta.

Number of people impacted by this project: 5200

Other JDGs advanced by this project:

Project Website

Organization website: www.communitylegalclinic.net

# 4. Edmonton Community Legal Centre

# Edmonton community Legal Centre

The Edmonton Community Legal Centre provides legal support and coaching to individuals in the areas of civil law, family law and immigration law. The Clinic also has a program called Social Benefits Advocacy which assists individuals who face challenges accessing necessary financial benefits and income support. They also provide opportunities for learning and development by offering public legal education. They also coordinate services through Grande Prairie Legal Guidance, their partner site based in Grande Prairie.

Number of people impacted by this project: Other JDGs advanced by this project: 1, 4, 5

Project Website

Organization website: www.eclc.ca

# 5. Follow-Up Program

# Central Alberta Legal Clinic Foundation

In 2022, the Clinic continued to provide assistance from Staff Lawyers for such services as extended legal advice, document preparation, and representation.

Number of people impacted by this project: 326

Other JDGs advanced by this project:

Project Website:

Organization website: www.communitylegalclinic.net

#### 6. Improving Quality of Representation

Legal Aid Alberta

Legal Aid Alberta established three specialized panels of roster lawyers with interest, aptitude and experience representing (a) young people facing criminal charges, (b) children in high-conflict parenting matters, and (c) complainants and witnesses who have the right to respond to applications in criminal prosecutions (usually involving sexual offence trials in which the complainant's medical or sexual history is called into question). Creation of these panels increases the quality of representation, allows a select group of staff and roster lawyers to gain more experience in a unique area of practice, and ensures disadvantaged Albertans are represented by lawyers with specialized training and experience.

Number of people impacted by this project:

Other JDGs advanced by this project:

Project Website: https://www.legalaid.ab.ca/about/laa-initiatives/lawyer-panels/

Organization website: https://www.legalaid.ab.ca/

# 7. Legal Clinic

Lethbridge Legal Guidance (LLG)

Lethbridge Legal Guidance (LLG) provides pro bono legal guidance and advice to persons living with low income or other barriers to accessing the justice system. With the assistance of Volunteer Lawyers through Clinics, Public Legal Education, Ask-A-Lawyer events, Know Before You Go, and other similar services LLG works toward ensuring the most vulnerable members of the community receive the legal assistance required.

Number of people impacted by this project: 475 Other JDGs advanced by this project: 1, 4, 5

Project Website:

Organization website: <a href="https://www.lethbridgelegalguidance.ca/">https://www.lethbridgelegalguidance.ca/</a>

# 8. Removing Barriers to Justice Pilot Project

# Legal Aid Alberta

The Removing Barriers to Justice Pilot Project helps Albertans with extremely limited access to telephones apply for support from Legal Aid Alberta, allowing designates to process information on their behalf. Designates such as duty counsel and justice of the peace bail lawyers, or a trusted justice system partner such as Native Counselling Services of Alberta, collect a person's basic information via a secure online form. From there, members of the contact centre team record information and begin to process the application.

Number of people impacted by this project: 897

Other JDGs advanced by this project:

Project Website: <a href="https://www.legalaid.ab.ca/wp-content/uploads/2022/07/Annual-Report-">https://www.legalaid.ab.ca/wp-content/uploads/2022/07/Annual-Report-</a>

2021 2022.pdf

Organization website: https://www.legalaid.ab.ca/

# 9. Tenant Support Program

Central Alberta Legal Clinic Foundation

In 2022, the Tenant Support Program continued to provide service to Albertans. The Tenant advocate provides comprehensive assistance to people who are in conflict with their landlords, typically over an eviction or the retention of a damage deposit under the Residential Tenancy Act under the supervision of a lawyer.

Number of people impacted by this project:

Other JDGs advanced by this project:

Project Website:

Organization website: www.communitylegalclinic.net

#### **10. Victims Representative Counsel**

Lethbridge Legal Guidance (LLG)

Lethbridge Legal Guidance (LLG) provides assistance to victims of interdependent violence and sexual assault through the Victims Representative Counsel.

Number of people impacted by this project: 86 Other JDGs advanced by this project: 3, 4, 5

Project Website:

Organization website: https://www.lethbridgelegalguidance.ca/

#### **British Colombia**

#### 1. Ask a Mediator Clinic

# Mediate BC Society

Ask a Mediator is a free virtual clinic offered by Mediate BC Society twice a month for individuals to talk privately to a Registered Roster Mediator (RRM) for up to 30 minutes. Common questions include whether mediation is appropriate for their situation, how mediation works, how to select a mediator, how to ask another person to mediate, and many more around how to access the tools to solve their problems collaboratively.

Number of people impacted by this project: 43 Other JDGs advanced by this project: 3, 4, 5

Project Website: https://www.mediatebc.com/learn/pro-bono-clinics

Organization website: www.mediatebc.com

# 2. Criminal early resolution service

# Legal Aid BC

The criminal early resolution service is an innovative approach that provides pre-trial criminal legal services to render better results for defendants without the added cost of a trial. "CERCs" (criminal early resolution contracts) make a positive difference in the lives of those who would otherwise be ineligible for full legal representation. CERCs enable some cases to be resolved through alternative measures. They also often result in quicker resolutions than standard contracts, helping people to get on with their lives sooner.

Number of people impacted by this project:

Other JDGs advanced by this project:

Project Website

Organization website: https://legalaid.bc.ca/

# 3. Legal Advocacy Service

# Okanagan Advocacy and Resource Society

In 2022, OARS continued to provide the following legal advocacy service to all people of low income:

- Tenants, especially those under the Residential Tenancy Act
- Provincial income assistance and disability assistant applicants and recipients
- Canada Pension Plan Disability
- Employment Insurance appeals
- General information and referrals for other issues

Number of people impacted by this project:

Other JDGs advanced by this project:

**Project Website** 

Organization website: www.okadvocate.ca

#### 4. Modernizing Regulation of Legal Professionals in BC

Justice Services Branch, Ministry of Attorney General, Government of British Columbia

Justice Services Branch, BC Ministry of Attorney General launched a project to modernize the regulation of legal professions in BC, with a primary focus on improving access to legal service providers, in part by creating a new category of legal service providers in licensed paralegals who will be authorized to provide certain legal services directly to the public.

Number of people impacted by this project:

Other JDGs advanced by this project:

Project Website

Organization website: <a href="https://www2.gov.bc.ca/gov/content/justice/about-bcs-justice-">https://www2.gov.bc.ca/gov/content/justice/about-bcs-justice-</a>

system/justice-services

# 5. Criminal Code Section 684 Project

# UBC Law Students' Legal Advice Program

IN 2022, LSLAP continued the project to assist prisoners serving a sentence in federal institutions or provincial correctional centres in or near the Lower Mainland of British Columbia complete and file Criminal Code section 684 applications.

Number of people impacted by this project:

Other JDGs advanced by this project:

Project Website

Organization website:

# 6. Legal Advice Program

# UBC Law Students' Legal Advice Program

In 2022, the UBC Law Students' Legal Advice Program continued to assist low-income earners living in the lower Mainland of BC with their legal issues.

Number of people impacted by this project:

Other JDGs advanced by this project: 1

**Project Website** 

Organization website: Islap.bc.ca

# Manitoba

# 1. Conseils juridiques aux victimes de violence domestique au sein de la population francophone du Manitoba

Association des juristes d'expression française du Manitoba

Offers legal advice to victims of family violence in Manitoba's Francophone population

Number of people impacted by this project:

Other JDGs advanced by this project: 4, 5, 6

Project Website

Organization website: www.infojustice.ca

#### 2. Increased Eligibility Guidelines

# Legal Aid Manitoba

Legal Aid Manitoba also increased eligibility guidelines to match the Low Income Cut-Off levels. Manitoba now has some of the highest financial eligibility guidelines for legal aid coverage in Canada. This emerged from a recognition that many Canadians who work full-time have no ability to seek and retain counsel for basic, vital legal services. The ability of people to access quality assistance with legal matters reduces other costs on society. Resolutions are reached with less rancour and disruption, allowing the parties to heal and move forward.

Number of people impacted by this project: Other JDGs advanced by this project:

**Project Website** 

Organization website: www.legalaid.mb.ca

# 3. L. Kerry Vickar Business Law Clinic

# L. Kerry Vickar Business Law Clinic (operated by Faculty of Law, University of Manitoba)

Information and services are provided by third-year law students free of charge to struggling small businesses, start-ups, entrepreneurs, including family businesses, innovators, non-profits, charities, artists, the arts, cultural and community organizations who do not have a lawyer and cannot afford legal assistance in Manitoba. The L. Kerry Vickar Business Law Clinic is also the Manitoba hub of the National Network of Legal Clinics for the Arts. The goal of the Business Law Clinic is to expose students to the practical aspects of corporate and commercial law carried out with professional responsibility and sense of public obligation. The Clinic operates likes a teaching law firm. Students learn by doing and provide information, advise, choose and form business entities, draft legal documents, and conduct legal research, regulatory compliance, good governance, stakeholder activism, and social responsibility.

Number of people impacted by this project: Other JDGs advanced by this project: 1, 5, 6, 7

Project Website

Organization website: https://business-law-clinic.sites.umanitoba.ca/

# 4. Part-Time Practising Fee Pilot Project

# The Law Society of Manitoba

The Law Society's benchers approved a two-year part-time practising fees pilot program, commencing April 1, 2022. This initiative will help promote greater equity, diversity and inclusion in Manitoba's legal profession.

Offering a part-time practising fee for lawyers who practice part-time to accommodate their child care or other regular family care-giving responsibilities is a way of recognizing that not all lawyers fit the traditional model of full-time practice. The goal of this initiative is to help reduce the rates of attrition of young female lawyers from private practice and provide flexibility to lawyers with significant, ongoing care-giving responsibilities for other family members. The pilot program will provide the Law Society an opportunity to gauge the level of interest in part-time practice before making any final decisions with respect to a part-time practising fee structure. Retaining lawyers in private practice will increase access to legal services.

Number of people impacted by this project: 29 Other JDGs advanced by this project:

Proiect Website

Organization website: www.lawsociety.mb.ca

#### **New Brunswick**

# 1. Enhancing The Lawyer Directory

#### Law Society of New Brunswick

The Law Society of New Brunswick accepted the recommendations of the Access to Justice Task Force, to enhance the lawyer directory so that it includes the area of practice of members, and to create a lawyer referral program. Council also accepted the

recommendation to promote limited scope retainers. In addition, Council adopted in principle an amendment to the definition of practice of law and adding classes of members who may engage in the practice of law with specific restrictions. This will help us increase access to justice.

Number of people impacted by this project:

Other JDGs advanced by this project:

Project Website: https://lawsociety-barreau.nb.ca/uploads/LawNews-August2022.pdf

Organization website: https://lawsociety-barreau.nb.ca/en

# 2. Sexual Violence New Brunswick, Independent Legal Advice

#### Public Legal Education and Information Service of New Brunswick

In March 2022, Sexual Violence New Brunswick (SVNB) contracted PLEIS-NB to help support them in developing an independent legal advice plus program for survivors of sexual violence in the province. This approach includes legal advice, information, systems navigation, holistic supports, and other integrated services. PLEIS-NB will act in a consulting role on this project

through to its completion in March 2026.

Number of people impacted by this project: Other JDGs advanced by this project: 1

Project Website

Organization website: https://www.legal-info-legale.nb.ca

#### **Northwest Territories**

# 1. Remote and Rural Wills and Estates Outreach Project

#### Law Society of the Northwest Territories

This project brings a lawyer to remote communities to offer Legal Services relating to wills and estates, free of charge. The project is funded through the Justice Partnership and Innovation Program (JPIP) for Funding for Legal Services and Supports for Racialized Communities, a Justice Canada Project. The funding is \$198,150 for the period from July 5, 2022 to March 31, 2025.

Number of people impacted by this project:

Other JDGs advanced by this project:

Project Website <a href="https://lawsociety.nt.ca/wp-content/uploads/2022/12/AGM-Package-2022-paginated-2.pdf">https://lawsociety.nt.ca/wp-content/uploads/2022/12/AGM-Package-2022-paginated-2.pdf</a>

Organization website: https://lawsociety.nt.ca

#### **Nova Scotia**

# 1. Child Protection Practice Group

#### Nova Scotia Legal Aid Commission

The Child Protection Practice Group continued in 2022. This project was created to respond to the demands of increasingly complex child protection matters, at a time when resources and capacity have been maximized. This pilot project focuses on early intervention for legal services for families engaged with child protection at the earliest opportunity incorporating non-lawyer staff and community outreach. The CPPG is committed to developing community connections to reach families at the earliest opportunity who would benefit from legal information, legal advice, advocacy, and navigation to appropriate resources.

Number of people impacted by this project: 124 Other JDGs advanced by this project: 1, 4, 5, 6, 7, 8, 9

Project Website

Organization website: www.nslegalaid.ca

# 2. Free Legal Clinics

#### Nova Scotia Judiciary/Nova Scotia Courts

Throughout 2022, the Nova Scotia Courts have continued to operate Free Legal Clinics in Halifax, Sydney, Truro, and Yarmouth. These clinics fill a gap in services for people who need assistance with their civil law matters and family law appeals, excluding child protection. Nova Scotia Legal Aid provides duty counsel services at most courthouses to help self-represented individuals with criminal and family law matters, but there was nothing available for other types of cases. As a permanent change arising from the COVID-19 pandemic, the free legal clinics have adopted a hybrid model that offers both in-person and telephone appointments. In many instances, this change has proved to be easier for clients and has allowed the clinics to help individuals who before would have been geographically outside their service area.

Number of people impacted by this project: Other JDGs advanced by this project: 3, 4

Project Website

Organization website: www.courts.ns.ca

# 3. Legal Services Program

#### reachAbility Association

In 2022, the reachAbility Association continued to provide the Legal Services program. There are three primary services:

Legal Referral Service: This service connects members of the disability community to a lawyer for a free one-hour consultation and provides a list of other legal resources in Nova Scotia;

Form Filling Clinics: Staffed by volunteer law students once a week, these drop-in clinics can help with anyone who requires form filling aid for free. Examples include applications, record suspensions and other government forms. However, this service does not help with court documents, which require a lawyer;

Community Outreach Initiatives: Under this service, reachAbility partners with other organizations in presentations.

Number of people impacted by this project: 820

Other JDGs advanced by this project:

Project Website: https://www.reachability.org/legal-services

Organization website: www.nslawfd.ca

# 4. Prison Law Support Worker

# Nova Scotia Legal Aid Commission

In 2022, the PLSW continued to provide a range of services to ensure better client service and outcomes for racialized clients who are incarcerated in provincial and federal facilities within Nova Scotia. This includes triage and navigation assistance, reviewing documents/filling out forms, preparation of court filings, providing letter writing advocacy and other non-legal advocacy, assisting client with parole hearings, applications for temporary absences, and disciplinary hearings, and for Indigenous clients advocating for those seeking to obtain parole in their home communities.

Number of people impacted by this project:

Other JDGs advanced by this project: 1, 4, 5, 6, 7, 8, 9

Project Website:

Organization website: www.nslegalaid.ca

#### 5. Social Justice Office

#### Nova Scotia Legal Aid Commission

The Social Justice Office (SJO) continued to deliver services in 2022. Created in 2018, SJO has a broad mandate including supporting social justice services across the province, providing full service representation, liaising with justice and community stakeholders and engaging in law reform. The social justice office focuses on issues

involving income and housing issues including income assistance appeals, employment insurance appeals, CPP appeals, and residential tenancy matters.

Number of people impacted by this project: 2073

Other JDGs advanced by this project: 1, 4, 5, 6, 7, 8, 9

Project Website:

Organization website: www.nslegalaid.ca

# 6. The Halifax Refugee Clinic

#### The Halifax Refugee Clinic

The Halifax Refugee Clinic continued to provide services in 2022. The Clinic is a not-for-profit, non-governmental, community based organization that provides no-cost legal and settlement services to refugee claimants in Nova Scotia who are unable to afford the services of private legal counsel, including most people in Nova Scotia who have made claims for refugee protection. The Clinic was created to address the gap in services to refugee claimants appearing before the Immigration and Refugee Board without counsel.

Number of people impacted by this project: 1200

Other JDGs advanced by this project:

Project Website: http://halifaxrefugeeclinic.org

Organization website www.nslawfd.ca

# Ontario

#### 1. Canadian Legal Support for Ukrainians

#### Pro Bono Ontario

In 2022, PBO's free telephone hotline provided legal assistance to Ukrainians arriving in Canada affected by the Russian invasion of Ukraine. The Hotline focusses on immigration-related issues and also provides assistance and referrals for other legal issues related to resettlement, such as housing or employment matters. Callers can speak directly to a lawyer and receive:

Help identifying the nature of their legal issues

Advice and assistance on steps they can take

Help drafting basic legal documents for use in the Canadian justice system Where appropriate, referrals to pro bono and other lawyers for ongoing services

Referrals to support services

Number of people impacted by this project: 426

Other JDGs advanced by this project: 1

Project Website: https://www.probonoontario.org/hotline/canadian-legal-support-for-

ukrainians/

Organization website: https://www.probonoontario.org/

#### 2. Clinique d'information juridique

# Le Programme de pratique du droit de l'Université d'Ottawa

The mobile clinic is part of the training component of the University of Ottawa's Law Practice Program ("LPP"). Clinic-related projects have been completed to date in Sudbury (2016), Cornwall (2018), Toronto (2019), online in Northern Ontario (2020) and throughout Ontario since 2021. Since 2020, the clinic has been offered in virtual format and by telephone in collaboration with the Ontario Legal Information Centre Services are offered in both official languages in all fields of law.

Number of people impacted by this project: 40 Other JDGs advanced by this project: 1, 6

Project Website:

Organization website: <a href="https://www.uottawa.ca/faculty-law/common-law/lpp">https://www.uottawa.ca/faculty-law/common-law/lpp</a>

# 3. Free Legal Advice Hotline

#### Pro Bono Ontario

The Free Legal Advice Hotline provides free summary legal advice and legal drafting services to low- and moderate-income Ontarians experiencing unmet civil, non-family, legal problems. The service is designed to create a wide front door to A2J services, particularly for people, who, for reasons including age, disability, geography, poor transit options, childcare obligations and inflexible work schedules, cannot access traditional inperson programs. In 2022, the Hotline provided more than 30,000 consultations. 89% of callers indicated the hotline represented the first time they were able to get legal advice for their problem, and 86% reported being satisfied with the service. PBO's consumer debt and protection line alone creates more than \$1 million annually in direct economic benefits to clients in the form of court awards and settlements, cancelled contracts, refunds and honoured warranties.

Number of people impacted by this project: 30,000 Other JDGs advanced by this project: 1, 8 Project Website <u>Free Legal Advice Hotline - Pro Bono Ontario</u> Organization website Welcome - Pro Bono Ontario

#### 4. Investor Protection Clinic – Client Work

#### Osgoode Investor Protection Clinic

The Investor Protection Clinic at Osgoode Hall Law School continued to deliver services in 2022. The Investor Protection Clinic provides free legal advice to people who believe their investments were mishandled and who cannot afford a lawyer. Until now, Canadian investors have not had a place to go for free legal advice; the Investor Protection Clinic fills this void. The Clinic provides legal advice to people who believe they have suffered an investment loss as a result of someone else's wrongdoing. The Investor Protection Clinic also functions as a research lab, collecting data in an anonymized way that will be used for research purposes.

Number of people impacted by this project: 125

Other JDGs advanced by this project: 1

Project Website: <a href="https://www.yorku.ca/osgoode/ipc/">https://www.yorku.ca/osgoode/ipc/</a>
Organization website: <a href="https://www.yorku.ca/osgoode/ipc/">https://www.yorku.ca/osgoode/ipc/</a>

#### 5. Medical-Legal Partnerships

#### Pro Bono Ontario

Operating in partnership with Ontario's children's hospitals, PBO's MLP's embed Triage Lawyers within clinical teams to help families experiencing health-harming legal needs (e.g., substandard housing affecting chronic conditions, or loss of employment resulting from care-related absences). Triage lawyers provide clinicians with ongoing legal issuespotting training, provide legal information and summary advice, draft basic documents (e.g., letters to schools and employers), notarize documents and make referrals to other pro bono and legal aid programs as appropriate.

Number of people impacted by this project: 992 Other JDGs advanced by this project: 1, 5

Project Website:

Organization website: www.probonoontario.org

# 6. Promoting the Role of Paralegals in Access to Justice

# Law Society of Ontario

In the fall of 2021, the Law Society of Ontario launched a public awareness campaign to promote the paralegal profession as a viable and affordable option for Ontarians in need of legal services. The Law Society also advocated for changes to the Bill C-23, the Barristers Act and the Juries Act to ensure the equal treatment of lawyers and paralegals in the criminal justice system. This is important ensure that those who engage paralegals are not disadvantaged or treated unequally by the justice system and Ontario laws. In 2022, the LSO continued its efforts to raise awareness about the paralegal profession amongst the Ontario public.

Number of people impacted by this project: Other JDGs advanced by this project:1 Project Website

Organization website: https://lso.ca/home

#### 7. Workplace Sexual Harassment Hotline

#### Pro Bono Ontario

In 2022, PBO's Workplace Sexual Harassment Hotline continued to provide free legal advice and legal drafting services, and referrals to additional resources for people who have experienced sexual harassment at work. Callers can receive:

Help identifying the nature of their legal issues

Advice and assistance on steps they can take themselves

Help drafting letters and basic legal documents for use in the Ontario justice system Where appropriate, referrals to pro bono and other lawyers

Number of people impacted by this project: 181 Other JDGs advanced by this project: 1, 5

Project Website https://www.probonoontario.org/wshh/

Organization website: www.probonoontario.org

## **Prince Edward Island**

# 1. The RISE Program

## Community Legal Information

The RISE program at Community Legal Information (PEI) offers free legal resources and support for people who have experienced sexual violence, workplace sexual harassment, or intimate partner violence. These legal resources include: information about legal options, up to 4 hours of free legal advice from a trauma-informed lawyer and referrals to other support services. In 2022, several free plain language publications were created through the RISE program, including: "Addressing Workplace Sexual Harassment: A Guide for Victims," "Reporting Sexual Assault: A Guide for Victims on PEI," and "Sexual Assault Prosecution: A Guide for Victims on PEI."

Number of people impacted by this project: 153

Other JDGs advanced by this project: 1
Project Website <a href="https://www.risepei.com">https://www.risepei.com</a>
Organization website: <a href="https://legalinfopei.ca/">https://legalinfopei.ca/</a>

## Quebec

### 1. Adaptation des pratiques des comités statutaires du Barreau

#### Barreau du Quebec

Because of the pandemic, the Barreau du Québec has had to adapt the processes of the various statutory committees of the Barreau du Québec (discipline committee, professional access committee, account arbitration committee, applications committee, professional inspection committee) with the mission of monitoring its members' practice of their profession, particularly through:

- Virtual hearings
- Notification and service of letters or pleadings by email
- Virtual, online training of committee member

Number of people impacted by this project:

Other JDGs advanced by this project: 3

Project Website: <a href="https://www.barreau.qc.ca/fr/">https://www.barreau.qc.ca/fr/</a>
Organization website: <a href="https://www.barreau.qc.ca/en/">https://www.barreau.qc.ca/fr/</a>

## 2. Lignes téléphoniques d'aide et services de référence

#### Barreau du Quebec

The Barreau du Québec offers various telephone services to help justice participants who are not represented by a lawyer. In urgent criminal, immigration or young offender matters: Urgence Avocat (emergency lawyer services) provides any person under arrest, in detention or facing interrogation with free lawyer consultation services 24/7. In matters of housing, to answer any landlord/tenant questions. In non-urgent criminal and penal matters, to enable any person accused of a criminal or penal offence, not represented by a lawyer and not eligible for legal aid to obtain legal information on the criminal and

penal legal process and the impact of various decisions made regarding their case. Assistance in preparing for small claims cases is also offered.

Number of people impacted by this project: 30000

Other JDGs advanced by this project:

Project Website: https://www.barreau.gc.ca/fr/trouver-avocat/

Organization website: https://www.barreau.gc.ca/en/

# 3. Loi visant à améliorer l'accès à la justice en bonifiant l'offre de services juridiques gratuits ou à coût modique

MJQ

The Act to improve access to justice by broadening the range of legal services provided free of charge or at a moderate cost came into force on June 10, 2022. This Act is aimed primarily at creating a legal environment conducive to the development of free or low-cost legal services for citizens by setting up a clear legal framework facilitating the offering of legal services in non-profit organizations. The Act gives the Barreau du Québec and the Chambre des notaires du Québec the power to provide a regulatory framework for professional practice. It is anticipated that the regulations will come into force by summer 2023. Legal information is available free of charge to Quebecers and has proven very useful in guiding citizens or helping them understand certain legal issues. Nevertheless, surveys show that citizens require more legal support, and the Act allows for expansion of legal service offerings.

Number of people impacted by this project:

Other JDGs advanced by this project: 1, 5

Project Website:

https://www2.publicationsduquebec.gouv.qc.ca/dynamicSearch/telecharge.php?type=5& file=2022C26F.PDF

Organization website

## 4. Médecins du Monde

Justice Pro Bono

The Clinic provides answers to questions from migrants with insecure status. In 2022, the clinic continued to be held virtually. Volunteer lawyers offered consultations for three hours every Thursday evening. 133 consultations were offered in French, English or Spanish to people with various immigration statuses.

Number of people impacted by this project:

Other JDGs advanced by this project:

Project Website: https://justiceprobono.ca/wp-

content/uploads/sites/2/2022/06/pbg22001-rapportannuel2021-22-web-preview.pdf

Organization website: https://justiceprobono.ca/en

## 5. Médiation sur place à la Cour des petites créances

Barreau du Quebec

Regional chapters of the Barreau offer public information sessions on preparing for small claims cases. On-site mediation is also provided. Lawyers are available in various law

court buildings on the day of the hearing to provide this service to the parties. The program has had a good success rate.

Number of people impacted by this project:

Other JDGs advanced by this project

Project Website:

Organization website https://www.barreau.gc.ca/en/

#### 6. Rebâtir

## Commission des services jurdiques

In 2022, as part of the Rebâtir project, the Commission des services juridiques offered four hours of free legal advice in all fields of law for victims of sexual and domestic violence.

Number of people impacted by this project: 20000

Other JDGs advanced by this project: 1, 4
Project Website: <a href="https://www.rebatir.ca/?lang=en">https://www.rebatir.ca/?lang=en</a>

Organization website: https://www.csj.qc.ca/commission-des-services-juridiques/lang/en

### Saskatchewan

# 1. Limited Licensing Pilot

## Law Society of Saskatchewan

The Limited Licensing Pilot at the Law Society of Saskatchewan allows individuals not otherwise authorised to deliver legal services to assist with unmet legal needs in Saskatchewan. As the granting of a limited license to practice law is a novel approach to legal regulation in Canada, a new licensing system is being developed through consultation and pilots to support the advancement of appropriate rules and regulation. The overall goal of limited licensing is to enhance access to legal services for underserved Saskatchewan individuals balanced with ensuring public protection.

Number of people impacted by this project:

Other JDGs advanced by this project:

Project Website www.lawsociety.sk.ca/initiatives/access-to-justice/future-of-legal-

services/limited-licensing-pilot

Organization website: www.lawsociety.sk.ca

#### 2. Listen

### Public Legal education Association of Saskatchewan

The Listen Project, by Public Legal Education Association of Saskatchewan, provides up to four hours of free legal information and/or advice, from a roster of trauma-informed and trained lawyers, for survivors of incidents of sexual violence that took place in Saskatchewan. Consultations with the lawyer can be by phone, email, in-person or through video-conferencing.

Number of people impacted by this project: 72

Other JDGs advanced by this project: 1 Project Website http://listen.plea.org/

Organization website: <a href="https://www.plea.org/">https://www.plea.org/</a>

### 3. Shift

## Public Legal Education Association of Saskatchewan (PLEA)

The Shift project, by Public Legal Education Association of Saskatchewan, provides up to four hours of free legal information and/or advice, from a roster of trauma-informed and trained lawyers, for people who have experienced workplace sexual harassment in Saskatchewan. Consultations with the lawyer can be by phone, email, in-person or through video-conferencing.

Number of people impacted by this project: 42 Other JDGs advanced by this project: 1 Project Website <a href="http://shift.plea.org/">http://shift.plea.org/</a> Organization website:

# **Goal 3: Make Courts Work Better**

Courthouses remain critical to the resolution of many legal issues. But 'having your day in court' can actually mean multiple trips to the courthouse, spread over months, with complicated forms, processes and appearances.

Courts are working to provide more legal information and pro bono services as soon as you walk into a courthouse to make sure you can get immediate assistance. Inside the courtroom, staff and justices are using technology and techniques to manage cases for a simpler process and faster resolution.

In 2022, courts expanded and improved their digital case management, filing procedures, and virtual hearing procedures. Courts also improved access through the creation of Indigenous Justice Strategies and new rules and procedures for hearings involving self-represented litigants.

### 3.1 Ensure access to courts

Courts must be adequately staffed and located where people live to make sure people can get access to a judge when needed, especially when fundamental and constitutional rights are at stake

### 3.2 Promote Multi Service Centres

Courthouses should offer mediation, dispute resolution, and informal or non-legal services to make it easy for people to access cheaper and simpler options at any stage of the process

### 3.3 Help people who are representing themselves

Courts should offer services, including early resolution and information services, for people who are navigating the legal system alone

## 3.4 Manage cases effectively

Timelines, simplified procedures, shared experts, and limited number of witness should be agreed to, or insisted on by judges, to make better use of court time and encourage early settlement

### 3.5 Be accessible and user-focused

Courts and procedures need to be modernized to reflect people's needs, including better use of technology where it can make the process faster or easier without ignoring the needs of vulnerable people

#### 3.6 Protect judicial independence

Ensure system improvements do not interfere with a judge's ability to make independent, ethical decisions to protect people's rights

#### Alberta

## 1. Indigenous Justice Strategy

## Provincial Court of Alberta

The Indigenous Justice Strategy (IJS), launched in 2022, is a key component of the Provincial Court of Alberta's commitment to work to provide a culturally relevant, restorative, and holistic system of justice for Indigenous peoples that access the Court including accused persons, offenders, victims, families, youth and children as well as those Indigenous communities impacted by the actions of those who find themselves before the Court. The IJS consists of 20 concrete responses by the Court to the identified priorities and needs of the Indigenous peoples it serves including but not limited to educational opportunities and resources, relationship building and incorporating indigenous cultural practices in the courtroom.

Number of people impacted by this project:

Other JDGs advanced by this project: 1, 2

Project Website: <a href="https://albertacourts.ca/pc/about-the-court/administration-of-the-provincial-court/indigenous-justice-strategy">https://albertacourts.ca/pc/about-the-court/administration-of-the-provincial-court/indigenous-justice-strategy</a>

Organization website: https://albertacourts.ca/pc/resources/announcements/provincial-court-puts-focus-on-indigenous-justice

## 2. Justice Digital

Alberta Justice - Court and Justice Services

In collaboration with the courts, Alberta Justice is developing a number of initiatives that will help create faster, more effective justice services in keeping with the expectations of modern citizens. Digitization efforts in 2022 include the Surrogate digital filing service, further work on digital filing and other case management capabilities for King's Bench and Provincial Court such as scheduling, expansion of productivity tools for clerks, exploration of virtual courts, and initial exploration of tools for pre-court services for family.

Number of people impacted by this project: Other JDGs advanced by this project: 4, 5

Project Website: ~

Organization website: <a href="https://www.alberta.ca/court-and-justice-services">www.alberta.ca/court-and-justice-services</a>

## 3. Online Gladue Report Request Forms

## Court of King's Bench of Alberta

In May 2022, the Court of King's Bench of Alberta and the Provincial Court of Alberta commenced a pilot project in Edmonton for completing Gladue Report Request forms through an online portal. In September 2022, use of the online Gladue Report Request Form was expanded to all Queen's Bench and Provincial Court locations in the Province.

Number of people impacted by this project: Other JDGs advanced by this project: 4, 5

Project Website: ~

Organization website: <a href="https://albertacourts.ca/kb">https://albertacourts.ca/kb</a>

### **British Columbia**

# 1. "A judge Explains" video series

## Provincial Court of British Columbia

In 2022, the Court launched the "A Judge Explains", a new series of videos featuring BC Provincial Court judges answering common questions about what to expect and how to prepare for a variety of conferences and Indigenous court proceedings. The series is the latest in the Court's efforts to help litigants and make them more comfortable in court proceedings we know are stressful and sometimes frightening for the people involved. The videos are available on the Court's website and Vimeo channel.

Number of people impacted by this project: Other JDGs advanced by this project: 2

Project Website: https://www.provincialcourt.bc.ca/enews/enews-31-05-2022

Organization website: www.provincialcourt.bc.ca

# 2. Electronic Distribution of Certain Criminal Reports to Defence Counsel of Record (CRIM 15 Practice Direction)

#### Provincial Court of British Columbia

In 2022, a process developed for defence counsel of record who want to receive by secure file transfer electronic mail ("email") from the court registry reports authored by a probation officer or Forensic Psychiatric Services ("Reports"), including pre-sentence reports, psychiatric/psychological assessments, and technical suitability reports. While the Court continues to explore new and secure ways of using technology, this process has been developed to allow defence counsel of record to receive the Reports by email at the same time as Crown counsel (by way of a proxy email address) directly from the applicable court registry.

Number of people impacted by this project:

Other JDGs advanced by this project:

Project Website:

https://www.provincialcourt.bc.ca/downloads/Practice%20Directions/CRIM%2015%20El ectronic%20Distribution%20of%20Certain%20Criminal%20Reports.pdfOrganization Organization website: www.provincialcourt.bc.ca

# 3. Provincial Court Family Rules Informal Trial Pilot (Kamloops

Justice Services Branch, Ministry of Attorney General, Government of British Columbia The Provincial Court Family Rules Informal Trial Pilot (Kamloops) aims to provide a trial process in which the trial judge is able to take a facilitative role to direct, control and manage the conduct of the trial. The informal trial is designed to be less formal and more flexible to meet the needs of the parties. The parties present their evidence at the trial following the judge's direction about how the information is put before the court. The judge then determines how the information before the court will help to decide the issues to be resolved. The informal trial is voluntary. An informal trial will be used only if all parties in the case and the trial judge agree to it. You must each file a written Consent to an Informal Trial form if you agree to use the informal trial process. The consents must be filed at the court registry before the trial is scheduled.

Number of people impacted by this project: Other JDGs advanced by this project: 1,2,4,5,7

Project Website: ~

Organization website: https://www2.gov.bc.ca/gov/content/justice/about-bcs-justice-

system/justice-services

#### 4. Revised Small Claims Rules

#### Provincial Court of British Columbia

New changes taking effect on October 3, 2022 further modernize the small claims rules to support remote attendance at small claims proceedings. They also incorporate procedures from the Court's Practice Direction SM CL 02, which was due to expire at the end of 2022. Other significant changes include the requirement for parties to file documents, and serve them on the other parties, before certain hearings regardless of whether parties are attending in-person or remotely.

Number of people impacted by this project: Other JDGs advanced by this project:

Project Website: https://www.provincialcourt.bc.ca/enews/enews-03-10-2022

Organization website: www.provincialcourt.bc.ca

# 5. Supporting Self Represented Litigants in Provincial Court Webinar

#### Provincial Court of British Columbia

In collaboration with Courthouse Libraries BC, the Court presented an interactive webinar in 2022 to 203 frontline service providers, advocates, librarians, law students, lawyers, and others. Chief Judge Gillespie and Judges Kathryn Ferriss and Kristen Mundstock answered questions and demonstrated how litigants could navigate court proceedings in family, small claims, and traffic cases using the information on the Court's website.

Number of people impacted by this project: 203 Other JDGs advanced by this project: 1, 2, 5

Project Website: https://www.provincialcourt.bc.ca/enews/enews-29-03-2022 and

https://www.provincialcourt.bc.ca/enews/enews-18-02-2022

Organization website: www.provincialcourt.bc.ca

# 6. Provincial Court Family Rules - Family Law Online Forms Service

Justice Services Branch, Ministry of Attorney General, Government of British Columbia The online forms service for Provincial Court Family Law Act matters allows people to digitally fill out and file forms by answering simple questions for many family matters, including child support, parenting arrangements, case management and protection orders. Because of its trauma-informed design and functionality, the service also includes safety screening, a quick exit button, safety checks throughout and referrals to additional resources. Information is also saved as the user progresses through the questions in case they need to pause and return to finish a form later.

Number of people impacted by this project:

Other JDGs advanced by this project: 1, 2, 4, 5, 7

Project Website: https://news.gov.bc.ca/releases/2021AG0139-001828

https://www.youtube.com/watch?v=VNhhCUKSVHA https://justice.gov.bc.ca/apply-for-

family-order/

Organization website: <a href="https://www2.gov.bc.ca/gov/content/justice/about-bcs-justice-">https://www2.gov.bc.ca/gov/content/justice/about-bcs-justice-</a>

system/justice-services

# 7. Civil Rules Simplification Project

### Court of Appeal for British Columbia

In 2022 the BC Court of Appeal's new Court of Appeal Act and Rules were brought into force. This is the culmination of several years' work on simplifying and improving the Court's processes through extensive internal and external consultation with Court users. The purpose has been to make the Court more user-friendly and accessible to all, in keeping with National Action Committee's recommendation for courts to simplify their rules.

Number of people impacted by this project:

Other JDGs advanced by this project:

Project Website:

Organization website:

## 8. Access to Court Records by Accredited Media via file Transfer Protocol

#### Provincial Court of British Columbia

Accredited media may receive copies of other court records by File Transfer Protocol (FTP) if they would be entitled to copies of the records at the applicable court registry. Requests for copies of court records by FTP, other than audio recordings of court proceedings, should be made by emailing a request to the applicable court registry. The email must be sent from an email address on the accredited media list and must (a) include the accredited media member's contact information, (b) attach a copy of their Accredited Media Identification, and (c) provide sufficient detail about the request to allow Court Service Branch staff to identify the court record(s) being requested and process the request. All requests for access to court records via FTP are subject to the access provisions set out in the Access to Court Records Policy (ACC-2).

Number of people impacted by this project:

Other JDGs advanced by this project: 2, 5

Project

Website: https://www.provincialcourt.bc.ca/downloads/archive/NM%2001%20Accredited %20Media%20Access%20to%20Provincial%20Court%20Proceedings%20during%20C

OVID-19 Archive Dec19-2022.pdf

Organization Website: www.provincialcourt.bc.ca

#### Manitoba

# 1. 2022 Improvements to Court

### Provincial Court of Manitoba

In 2022, the Provincial Court of Manitoba undertook activities to make court appearances and hearings accessible, meaningful and timely.

Number of people impacted by this project: Other JDGs advanced by this project: 2

Project Website: ~

Organization Website: www.manitobacours.mb.ca

#### **National**

# 1. External Navigator Report and Management Response and Action Plan (MRAP)

## Social Security Tribunal of Canada

SST's navigator service has been running for over 2 years. To be more transparent, they wanted to hear what experts outside the SST think of the service. Dr. Laverne Jacobs from the University of Windsor and Dr. Sule Tomkinson from Université Laval reviewed their navigator service from an access to justice perspective. Their report is called 'Examining the Social Security Tribunal's Navigator Service: Access to Administrative Justice for Marginalized Communities'. It gave SST honest feedback on how the service is working for people who face barriers to justice. The report recommends ways SST can improve the navigator service. These recommendations were included in the action plan.

Various actions have already been completed in 2022, such as: continuous training and support to navigators; including disability advocacy organizations in our stakeholder committees; and providing easy to follow infographics on the website. SST will continue implementing the remaining recommendations in 2023.

Number of people impacted by this project: 2,576

Other JDGs advanced by this project:

Project Website: https://lawdisabilitysocialchange.com/sst-report/

Organization Website: https://www.sst-tss.gc.ca/en

## 2. Glossary

# Social Security Tribunal of Canada

The laws that set out whether you have a right to benefits are very technical. Sometimes, we have to use these complicated terms that the laws use. We can always explain what these terms mean in plain language. SST's website now has a glossary of legal terms used. The glossary has SST's top 50 complex terms and is meant to help clients understand the language: • on the website • in their decisions • in their forms and letters

The glossary is meant to give general information only, not legal advice.

Number of people impacted by this project: 9,069

Other JDGs advanced by this project:

Project Website: https://www.sst-tss.gc.ca/en/our-work-our-people/glossary

Organization Website: https://www.sst-tss.gc.ca/en

#### 3. Rules of Procedure

#### Social Security Tribunal of Canada

On December 5, 2022 the SST's Rules of Procedure, came into force. The rules replaced the previous SST Regulations with a set of procedures that are written in plain language. SST designed the Rules from a user perspective, so as many people as possible can understand them. Internal plain language experts were involved in drafting the Rules at every stage. SST also consulted external plain language experts. Justice Canada drafters ensured that the choice of plain language was consistent with legislative drafting principles. The Rules promote access to justice by: removing the requirement for both parties to file submissions for certain requests, no longer qualifying expert witnesses, and having active adjudication as the usual way we manage hearings. There was extensive stakeholder and public consultation on the draft Rules. To our knowledge, this is the first time a Canadian federal administrative tribunal has drafted rules of procedure using plain language principles.

Number of people impacted by this project: 9,069

Other JDGs advanced by this project:

Project Website: https://laws-lois.justice.gc.ca/eng/regulations/sor-2022-256/index.html

Organization Website: https://www.sst-tss.gc.ca/en

### 4. Information Sessions

## Social Security Tribunal of Canada

SST's Legal Services Team provides information sessions on employment insurance to students at university legal clinics. This year, SST expanded these sessions. In addition to employment insurance, they now offer sessions on Canada Pension Plan Disability appeals. Along with students from university law clinics, SST also had paralegals, community justice workers and other advocates and representatives in attendance this year. The sessions were held from June 6-10, 2022 and they were well received. The SST also offers a non-legal general information session to front-line workers so they can better assist the communities they serve. This session provides an overview of the SST and the appeals process, as well as helpful resources the SST offers. They piloted this session on June 21, 2022 and received a great response. SST intends to offer these sessions into 2023.

Number of people impacted by this project: 49

Other JDGs advanced by this project:

Project Website: ~

Organization Website: https://www.sst-tss.gc.ca/en

#### **New Brunswick**

#### 1. Rules of Court Review Committee

## Law Society of New Brunswick

In February 2022, the Law Society of New Brunswick reactivated the Rules of Court Review Committee with a mandate to look for ways of improving the Rules of Court of New Brunswick with an emphasis on finding efficiencies, improving access to justice and utilizing technology, where possible, in order to better meet the needs of all stakeholders. The Committee's goal is to focus on specific rules and to develop strategic proposals in order to make recommendations to the Attorney General for improvements and amendments to the Rules of Court of New Brunswick. The Society recently sent out a call of expressions of interest for members who wish to serve on this Committee.

Number of people impacted by this project: Other JDGs advanced by this project: 2, 7, 8

Project Website: https://lawsociety-barreau.nb.ca/uploads/LawNews-March2022.pdf

Organization Website: https://lawsociety-barreau.nb.ca/en

#### **Nova Scotia**

## 1. Court of Appeal Annual Report

## Nova Scotia Judiciary / Nova Scotia Courts

In 2022, the Nova Scotia Court of Appeal published its first electronic annual report outlining the Court's sitting statistics, the status of court operations, and the priorities of the Court. The document was a way to increase transparency, to be accountable to Nova Scotians, and to help boost public confidence in the Courts and the Judiciary. This inaugural report also served as a public education tool, reiterating basic information about the Court of Appeal, its functions and its judges.

Number of people impacted by this project:

Other JDGs advanced by this project: 6

Project Website: ~

Organization Website: www.courts.ns.ca

# 2. New Domestic Violence Court Program

## Nova Scotia Judiciary / Nova Scotia Courts

In 2022, the Amherst Wellness Court Program expanded to include a Domestic Violence Court Program, which serves residents of Cumberland County, Nova Scotia. This type of wellness court programs is more responsive to the needs of people affected by domestic violence and offers meaningful interventions at an earlier stage. The Domestic Violence Court Program takes a trauma-informed, collaborative approach that supports healthier relationships and will help protect survivors and their families from future abuse. Eligible participants must acknowledge the use of violence against a partner or ex-partner and have been charged with a related criminal offence. Participants are accepted into the program only if the Crown attorney consents.

Number of people impacted by this project: Other JDGs advanced by this project: 1, 5

Project Website: ~

Organization Website: <a href="https://www.courts.ns.ca">www.courts.ns.ca</a>

# 3. Project to Collect data on the Impact of Virtual Court Proceedings on Marginalized Communities

#### Nova Scotia Judiciary / Nova Scotia Courts

In November 2022, the All Courts Virtual Court Committee released a report on the impact of virtual court proceedings on historically marginalized individuals and communities. This work specifically sought out the experiences of Nova Scotians who identified as Indigenous, African Nova Scotian, an individual of other racial or ethnic backgrounds, an immigrant, refugee or new Canadian, 2SLGBTQQIA+, living with a mental illness and/or physical disability, experiencing issues with substance abuse, or experiencing homelessness and/or poverty. Three law students from Pro Bono Dalhousie worked with the Executive Office of the Judiciary to collect data and interview court users, community leaders, counsel and others on their experiences with virtual court. The resulting report provides an overview of the feedback of survey participants that relates specifically to the impact of virtual court proceedings on historically marginalized individuals and communities.

Number of people impacted by this project: Other JDGs advanced by this project: 1, 2, 4, 5, 6, 7

Project Website: ~

Organization Website: www.courts.ns.ca

### 4. Virtual Court Program

### Nova Scotia Judiciary / Nova Scotia Courts

Throughout the COVID-19 pandemic, the justice system was forced to adapt to rapidly changing public health circumstances and transform how it conducts court proceedings. As with many courts worldwide, the courts in Nova Scotia had to drastically restrict in-

person court attendance. While physical distancing and other public health measures were in effect, the courts quickly pivoted to new systems and practices to adjust to this changed reality. Virtual technology has allowed court proceedings to continue during the pandemic and today, virtual court options continue to be available for most appeal, civil, criminal and family matters across Nova Scotia. Among other benefits, this virtual access has helped increase accessibility and lower transportation and court costs for litigants.

Number of people impacted by this project: Other JDGs advanced by this project: 4, 5

Project Website: ~

Organization Website: www.courts.ns.ca

## 5. Webcasting of Court Proceedings

## Nova Scotia Judiciary / Nova Scotia Courts

In 2022, the Nova Scotia Court of Appeal continued to review its dockets to identify matters with high public interest that were appropriate for webcasting. During 2022, the Court of Appeal livestreamed six appeal hearings in high-profile criminal and civil matters. Because of this initiative, members of the public were able to watch appeal proceedings live on the Courts of Nova Scotia website, and members of the media were permitted to re-broadcast portions of the webcasts (audio and video) as part of conventional news coverage.

Number of people impacted by this project:

Other JDGs advanced by this project:

Project Website: ~

Organization Website: www.courts.ns.ca

# 6. Process for Appointing Counsel for Cross Examination in Cases Involving Self-Reps

#### Nova Scotia Judiciary / Nova Scotia Courts

In February 2022, the Provincial Court of Nova Scotia formalized a process for appointing counsel for cross-examination in cases involving self-represented individuals. The process includes a checklist and a draft Order pursuant to Sec. 486.3 of the Criminal Code.

Number of people impacted by this project: Other JDGs advanced by this project: 2

Project Website: ~

Organization Website: www.courts.ns.ca

# **Judicial Referral Hearings Working Group**

#### Nova Scotia Judiciary / Nova Scotia Courts

In 2022, the Provincial Court of Nova Scotia established the Judicial Referral Hearings Working Group with representation from the Judiciary, the Nova Scotia Department of Justice – Court Services, police, prosecution services, Nova Scotia Legal Aid, corrections, Public Health, and community justice organizations. With the implementation of Bill C75, police and courts now have a way to effectively deal with

administration of justice offences. These offences profoundly affect the efficient functioning of our justice system by increasing the number of offences before the courts. They have also contributed to an increase in pre-trial detention (remands) and the overrepresentation of Indigenous, African Nova Scotian and other individuals from vulnerable populations. The objective of the working group is to develop an effective judicial referral hearings process in NS. It will also focus on culturally appropriate and best practices for bail conditions, data gathering & evaluation.

Number of people impacted by this project: Other JDGs advanced by this project: 1, 5, 7, 8

Project Website: ~

Organization Website: <u>www.courts.ns.ca</u>

#### Ontario

## 1. Binding Judicial Resolution Expansion

## Superior Court of Justice Ontario

The Binding Judicial Dispute Resolution Expansion is a pilot project that has been developed to provide a streamline way to reach a final resolution in family law cases. In Binding JDR, the judge meets with the parties (and their lawyers, if any) to explore possibilities for resolution. Each party is expected to explain their proposal to resolve the outstanding issues as well as the key facts that support their position. This project has been extended to Kitchener effective November 1, 2022.

Number of people impacted by this project:

Other JDGs advanced by this project:

Project Website: https://www.ontariocourts.ca/scj/practice/binding-judicial-dispute-

resolution-pilot/

Organization Website: <a href="https://www.ontariocourts.ca/sci">https://www.ontariocourts.ca/sci</a>

## 2. Expansion of Access Terminals Across Northern Ontario

#### Tribunals Ontario

Tribunals Ontario is continuing to expand its access terminal service across Ontario. It has expanded access to its Sudbury office, which will enhance access to justice in Northern Ontario. These terminals allow parties who do not have access to a computer, phone or internet to participate in their virtual hearings at one of five locations in the province: Toronto, Hamilton, London, Ottawa and (now) Sudbury. Tribunals Ontario is actively exploring options to further expand coverage across the remainder of the province.

Number of people impacted by this project:

Other JDGs advanced by this project: 2

Project Website: ~

Organization Website: https://tribunalsontario.ca

### **Prince Edward Island**

#### 1. A2J Forum

## Prince Edward Island Court of Appeal

In 2022, the Prince Edward Island Court of Appeal continued working with a number of stakeholders at an Access to Justice Forum.

Number of people impacted by this project:

Other JDGs advanced by this project:

Project Website: ~

Organization Website: https://www.courts.pe.ca/court-of-appeal

### Quebec

## 1. Table de concertation en Matiere de petites creances

#### Barreau du Québec

The Barreau du Québec is a partner in the Table de concertation en matière de petites créances, chaired by the Honourable Martine L. Tremblay, Associate Chief Justice of the of the Court of Québec, Civil Division. The purpose of the Table is to promote legal assistance, mediation and conciliation in dispute settlement for small claims not exceeding \$15,000 under the jurisdiction of the Small Claims Division of the Court of Québec. The objective of the Répertoire des initiatives en cours ou à venir is to provide a listing of services and tools available to parties in the Small Claims Division and persons faced with a small claims dispute.

Number of people impacted by this project:

Other JDGs advanced by this project:

Project Website: ~

Organization Website: <a href="https://www.barreau.qc.ca/en/">https://www.barreau.qc.ca/en/</a>

### Yukon

## 1. Eagle Feathers Provided for use in Yukon Courtrooms

#### Supreme Court of Yukon

The Supreme Court of Yukon unveiled 10 eagle feathers for use in courtrooms in Whitehorse, Watson Lake, Dawson City and during circuit courts in rural Yukon communities. The feathers may be used to swear oaths in court and are a means of acknowledging and incorporating Yukon First Nations culture within the mainstream justice system, as well as bringing respect and awareness to Yukon First Nations culture within the building.

Number of people impacted by this project:

Other JDGs advanced by this project: 2, 7

Project Website: https://www.yukoncourts.ca/sites/default/files/2022-

03/Press%20Release.pdf

Organization Website: https://www.yukoncourts.ca/sites/default/files/2022-

03/Press%20Release.pdf

# **Goal 4: Improve Family Justice**

Family breakdown is one of the most common legal issues in Canada. It is also one of the most personally costly to your wallet, your heart, and the people around you. Over 50% of people in Canada represent themselves in family breakdown cases — trying to manage their own separation, child custody, and financial arrangements, including going to court — because they cannot afford the cost of legal help.

Canada's justice sector organizations are shifting the focus in family law cases — putting children at the centre of the process to support their healthy growth, finding the fastest and least contentious paths to resolution, and protecting children and parents who experience violence or abuse.

In 2022, the family law sector supported child welfare and protection initiatives, including Child Protection Practice Groups, Family Case Conferences, and rosters of lawyers specialised in high-conflict parenting matters. Innovations included self-guided online courses on filing for divorce, parenting after separation, and navigating family courts.

## 4.1 Offer a broad range of services

Make family law services easier to find, including triage, early intervention, integrated and collaborative processes, parenting and financial services

#### 4.2 Promote consensual resolution

Develop and expand proactive management of family issues and more consensual approaches and services, maintaining a focus on safety

#### 4.3 Innovate

Educate people about less adversarial approaches and experiment with new services and processes to create opportunities for consensus resolution

## 4.4 Restructure family courts

Locate all of the aspects of family law in the same place, including separation, custody and access, and divorce, ideally under one judge

# **British Columbia**

1. Changes to Provincial Court (Child, Family and Community Services Act) Rules on Dec 19 2022

#### Provincial Court of British Columbia

Under the Child, Family and Community Service Act judges conduct hearings to decide whether parents' care of a child should be supervised by a social worker, or whether children must be removed from their parents' care because of abuse or neglect. They also conduct Family Case Conferences to help families and social workers agree on what is necessary to reunite the family. The Provincial Court (Child, Family and Community Service Act) Rules set out procedures in these matters. In 2022, the Court has been working with the provincial government to modernize and fill some gaps in the rules.

## Number of people impacted by this project:

Other JDGs advanced by this project: 3

Project Website: https://www.provincialcourt.bc.ca/enews/enews-19-12-2022

Organization website: www.provincialcourt.bc.ca

## 2. Child Support Recalculation Service

#### BC MAG JSB #2

CSRS provides an administrative recalculation service for families who have child support orders/agreements. After a successful pilot in one provincial court registry, the program expanded in April 2022 to include orders/agreements filed in any BC Provincial Court. The purpose of the program is to assist families to ensure their child support obligations reflect the current income of the parents without having to go back to court to have an order varied, saving the parties time and the expense of a court application. The program is currently serving 350 families, 135 of which have enrolled in the program since the expansion.

Number of people impacted by this project: 350 Other JDGs advanced by this project: 2, 3, 5 Project website: Organisation website:

### 3. Consensual Dispute Resolution in Family Violence

Access to Justice Centre for Excellence, University of Victoria, Faculty of Law "(ACE)" The Access to Justice Centre for Excellence, in partnership with the BC Ministry of the Attorney General's Family Policy, Legislation and Transformation Division, launched a research and report project conducting an investigation into the use of consensual dispute resolution processes in cases of family violence.

Number of people impacted by this project: 1,000 Other JDGs advanced by this project: 1, 5, 8

Project website:

Organization website: https://bcace.org/

### 4. Early Resolution and Case Management Model Final Report

## Provincial Court of British Columbia

A new user-centred approach called "the Early Resolution and Case Management Model" (the Model) was implemented in Victoria in 2019. An evaluation in 2022 shows it

has helped families in Victoria resolve disputes without court battles. The model provides early assessment of the suitability of consensual dispute resolution (CDR) and, if such a process is appropriate, requires participation in one CDR session. The model supports families with early access to information and assistance in resolving disputes, and increases preparedness for cases that proceed to court. Victoria Provincial Court experienced these reductions in family law cases filed: 1. a 63% reduction in total court time for new family cases; 2. 71% fewer adjournments and 53% fewer overall court appearances as parties were better prepared and Family Management Conferences became more meaningful; 3. a sharp reduction in cases taking more than 100 minutes of court time; and 4. fewer cases requiring a trial

Number of people impacted by this project: Other JDGs advanced by this project: 2, 3, 8 Project Website: ~

Organization website: https://www.provincialcourt.bc.ca

# 5. Early Resolution Model

#### BC MAG JSB #2

BC's Early Resolution Model (the Model) builds on existing family justice services to provide individuals seeking to resolve family law matters (parenting arrangements, child support, contact with a child, guardianship of a child or spousal support) in Provincial Court with early access to information and referrals, assistance resolving disputes out-of-court, and help preparing for court. The Model is a key component of the reformed BC Provincial Court Family Rules, the model was prototyped in the Victoria Provincial Court family registry starting May 2019 and expanded to the Surrey registry in December 2020. Early evaluation results in 2022 indicate this model benefits families, resolve family law matters in less adversarial ways and results in earlier outcomes, fewer court appearances, and notable reductions in court time.

Other JDGs advanced by this project: 1, 3

Project Website: https://www2.gov.bc.ca/gov/content/life-events/divorce/family-justice/your-options/early-resolution <a href="https://news.gov.bc.ca/releases/2022AG0026-000238">https://news.gov.bc.ca/releases/2022AG0026-000238</a>

Organization website: ~

# 6. Family Justice Report Service

Justice Services Branch, Ministry of Attorney General, Government of British Columbia BC Ministry of Attorney General, Family Justice Services Division offers Family Justice Report Service where Family Justice Counsellors are ordered by the court under the authority of section 211 of the Family Law Act, to prepare written reports that assist judges to make decisions on guardianship, parental responsibilities, parenting time and contact. These reports provide objective information to the court about the child and their family relationships. Family Justice Reports are either: • S. 211 Views of the Child Report – Offers information in a manner that honours the child's own voice; or • S. 211 Full Report – Offers objective information to the court about the child within the context of their family relationships. Through the assessment and report process, parents may be able to resolve their issues, meeting the best interests of their child, and not requiring further assistance from court.

Number of people impacted by this project:

Other JDGs advanced by this project: 1, 3

Project Website:

Organization website: https://www2.gov.bc.ca/gov/content/justice/about-bcs-justice-

system/justice-services

## 7. Family Search Program

#### BC MAG JSB #2

Through the Family Search Program, almost 17,000 search requests were completed in 2022, assisting families who are either enrolled in the BC Family Maintenance Agency, applying to court or seeking assistance from one of the family justice services. Search requests can provide information such as a parties' location, income and assets which allows the family related programs to deliver services.

Number of people impacted by this project: Other JDGs advanced by this project: 2, 3, 5 Project website: Organization website:

## 8. Informal Family Trial Pilot – Kamloops Registry

#### Provincial Court of British Columbia

In Kamloops, an informal trial process is being tested for some family law trials in Provincial Court. The purpose of an informal trial is to provide a trial process in which the trial judge is able to take a facilitative role to direct, control and manage the conduct of the trial. The informal trial is designed to be less formal and more flexible to meet the needs of the parties. The parties present their evidence at the trial following the judge's direction about how the information is put before the court. The judge then determines how the information before the court will help to decide the issues to be resolved. The informal trial is voluntary. An informal trial will be used only if all parties in the case and the trial judge agree to it. You must each file a written Consent to an Informal Trial form if you agree to use the informal trial process. The consents must be filed at the court registry before the trial is scheduled.

Number of people impacted by this project:

Other JDGs advanced by this project: 3

Project Website: <a href="https://www2.gov.bc.ca/gov/content/life-events/divorce/family-">https://www2.gov.bc.ca/gov/content/life-events/divorce/family-</a>

justice/your-options/going-to-court/provincial-court/informal-family-trial-pilot

and https://www.provincialcourt.bc.ca/enews/enews-16-05-2022

and <a href="https://www.provincialcourt.bc.ca/types-of-cases/family-matters">https://www.provincialcourt.bc.ca/types-of-cases/family-matters</a>

Organization website: www.provincialcourt.bc.ca

### 9. Interjurisdictional Support Services

#### BC MAG JSB #2

IJSS facilitates the making of orders and collection of child support and spousal maintenance payments where either the payor or recipient lives in another Canadian province or territory or a country that has a reciprocating agreement with British Columbia. In 2022, IJSS served approximately 700 families.

Number of people impacted by this project: Other JDGs advanced by this project: 2, 3, 5 Project website: Organization website:

#### 10. Justice Access Centers

Justice Services Branch, Ministry of Attorney General, Government of British Columbia

BC Ministry of Attorney General, Family Justice Services Division operates Justice Access Centres (JACs) to provide British Columbians with information and services for early and lasting solutions to their family justice and Superior Court civil non-family justice problems. Key aspects of the JAC model are initial assessment of needs and issues, provision of relevant information and referrals, self-help resources, and a central point to connect with family and non-family services. Each JAC offers self-help and information services (including computers, printers, and publications); assessment/triage service to identify and clarify problems and provide referrals to appropriate services; limited free legal advice provided by on site legal partners; mediation and other dispute resolution services for family-related matters; on site community agencies; and support with court preparation. JACs are located in Victoria, Nanaimo, Vancouver, Abbotsford and Surrey.

Number of people impacted by this project: Other JDGs advanced by this project: 1, 3

Project Website: https://www2.gov.bc.ca/gov/content/life-events/divorce/family-

justice/who-can-help/family-justice-centres

Organization website: https://www2.gov.bc.ca/gov/content/justice/about-bcs-justice-

system/justice-services

## 11. Parenting After Separation and Parenting After Separation for Indigenous Families

Justice Services Branch, Ministry of Attorney General, Government of British Columbia Parenting After Separation (PAS), and PAS for Indigenous Families, are free online courses from Justice Services Branch, Ministry of Attorney General, for BC parents and other family members who are dealing with separation or divorce and facing decisions about guardianship, parenting arrangements, contact, child support and spousal support. PAS for Indigenous Families is designed to be culturally relevant and appropriate for Indigenous families throughout the province. A new Punjabi version of PAS is in development. Many parents complete a PAS course as an early step in a provincial court matter.

# PAS helps:

- Parents make careful and informed decisions about their separation and strategies for dealing with any conflicts that may result from it;
- Ensure decisions are in the best interests of their children; and
- Improve access to justice for course participants by providing them with information about the justice system and alternatives to court

Number of people impacted by this project: Other JDGs advanced by this project: 1, 3

Project Website: https://www2.gov.bc.ca/gov/content/life-events/divorce/family-justice/who-can-help/pas; https://parenting-after-separation.jibc.ca/; <a href="https://parenting-after-separation-indigenous.jibc.ca/">https://parenting-after-separation-indigenous.jibc.ca/</a>

Organization website: <a href="https://www2.gov.bc.ca/gov/content/justice/about-bcs-justice-system/justice-services">https://www2.gov.bc.ca/gov/content/justice/about-bcs-justice-system/justice-services</a>

## 12. Preparing for Implementation of official Language Provisions

Justice Services Branch, Ministry of Attorney General, Government of British Columbia The Justice Services Branch, Ministry of Attorney General conducted policy and legislation work to enable implementation of the Official Languages amendments to the Divorce Act in BC.

Number of people impacted by this project: Other JDGs advanced by this project: 2, 3, 5

Project Website: ~

Organization website: <a href="https://www2.gov.bc.ca/gov/content/justice/about-bcs-justice-system/justice-services">https://www2.gov.bc.ca/gov/content/justice/about-bcs-justice-system/justice-services</a>

# 13. Safe Supports for Families

Justice Services Branch, Ministry of Attorney General, Government of British Columbia The Safe Supports for Families project of the BC Ministry of Attorney General will design, test and evaluate some specific approaches to supporting the safety of families, prioritizing survivors of intimate partner violence, as they access the family legal system and related services. This will include assistance in managing non-legal issues and promoting appropriate process supports and accommodations.

Number of people impacted by this project:

Other JDGs advanced by this project: 2, 3, 5, 7, 8

Project website:

Organization website: <a href="https://www2.gov.bc.ca/gov/content/justice/about-bcs-justice-">https://www2.gov.bc.ca/gov/content/justice/about-bcs-justice-</a>

system/justice-services

### 14. Standard Wording of Family Court Orders (Family Picklist)

#### Provincial Court of British Columbia

In 2022, the Family Picklist was updated to reflect the January 4 Family Law Rule amendments. Picklists are lists of standardized terms for court orders. They are stored in courtroom computers so a Court Clerk can use them to quickly and accurately capture the order a judge makes. When a judge decides to change the standard wording, a Court Clerk can edit the term accordingly. Picklists include letter and number codes that help the Court Clerk find a term quickly. You can copy and paste terms and fill in the details.

Number of people impacted by this project: Other JDGs advanced by this project: 3

Project

Website: <a href="https://www.provincialcourt.bc.ca/downloads/family/Standard%20Wording%20">https://www.provincialcourt.bc.ca/downloads/family/Standard%20Wording%20</a>

of%20Family%20Court%20Orders%20-%20January%202022.docx

Organization website: www.provincialcourt.bc.ca

#### 15. Virtual initial Needs Determination

Justice Services Branch, Ministry of Attorney General, Government of British Columbia The BC Ministry of Attorney General's Virtual Initial Needs Determination (VIND) provides access to initial needs determination for families with separation or divorce issues throughout BC. An integrated telephone/computer-based system allows VIND staff to serve clients wherever they live in the province. Clients usually speak with administrative staff within 30 seconds and are connected to an Interviewer in under two minutes. Interviewers screen for safety, provide legal information, make referrals to legal advice and community resources as appropriate, and book appointments with family justice counsellors and child support officers.

Other JDGs advanced by this project: 1

Organization website: <a href="https://www2.gov.bc.ca/gov/content/justice/about-bcs-justice-">https://www2.gov.bc.ca/gov/content/justice/about-bcs-justice-</a>

system/justice-services

#### Manitoba

## 1. Family Law Modernization/Family Resolution Service

#### Family Resolution Service

The Family Resolution Service is a single-window service that supports family well-being and healthy relationships by delivering a range of services to Manitoba families navigating family breakdown and reorganization. This includes supports for families experiencing intimate partner and family violence, mediation, family evaluations, child support, spousal support, property division, court navigation and supervised parenting time and exchanges. Services are delivered in collaboration with community partners to help resolve disputes in a collaborative, fair, affordable and timely manner.

Number of people impacted by this project: 17,000 Other JDGs advanced by this project: 1, 2, 5, 6, 7, 8, 9

Project Website: ~

Organization website: https://www.gov.mb.ca/familylaw/

#### **National**

## 1. Public Legal Education Information-Divorce Act Amendments

#### Justice Canada

In fall 2022, Justice Canada published additional public legal education materials regarding the changes to the Divorce Act, which came into force on March 1, 2021. Two new fact sheets provide information to professionals regarding changes to the Divorce Act that will apply to the families they encounter in their work: Changes to the Divorce Act Explained – Educators and Changes to the Divorce Act Explained – Healthcare Professionals. The updated Parenting Plan Tool provides parents with options to develop a personalized parenting plan (a written document that outlines how parents will raise their children after separation or divorce).

Project Website: www.family.justice.gc.ca

Organization website: <a href="https://www.justice.gc.ca/eng/csj-sjc/access-acces/index.html">https://www.justice.gc.ca/eng/csj-sjc/access-acces/index.html</a>

## 2. School For Family Litigants

## The National Self-Represented Litigants Project

This free 12-week online program gives Canadian self-represented litigants with family law matters (divorce, custody, etc.) the tools to help them navigate the justice system on their own. It ran twice in 2022, and was a huge success – feedback from both SRL students and volunteer lecturers and panellists was enthusiastic and very positive. The once-weekly program covers, among other topics: Basics of the family law system Legal research Legal paperwork Identifying steps in the process Settlement options Getting ready for trial Self-care, managing emotions The course offers opportunities to learn information and strategies that will SRLs understand and navigate the family law system. Sessions are led by NSRLP staff and a variety of family law experts, and are based on their primers for SRLs. NSRLP's current funding has run out but they hope to secure more funding to continue and expand this program in the future.

Number of people impacted by this project: 90 Other JDGs advanced by this project: 1

Project Website: ~

Organization website: www.representingyourselfcanada.com

## **New Brunswick**

## 1. Fillable and Annotated Family Law Forms

#### Public Legal Education and Information Service of New Brunswick

In March 2021, the Government of New Brunswick introduced a series of prescribed changes to existing family law court forms. The Government contracted PLEIS-NB to modify the forms into a fillable PDF with up-to-date formatting and information. PLEIS-NB created an annotated version of the form in 2022, with guidance for self-represented litigants on how to complete them correctly.

Number of people impacted by this project: Other JDGs advanced by this project: 1, 2

Project Website: ~

Organization website: https://www.legal-info-legale.nb.ca

#### Nova Scotia

# 1. Family Law Guided Pathway

# Legal Information Society of NS

The Legal Information Society of NS (LISNS) in partnership with the NS Department of Justice is developing the Province's first guided pathway to assist people going through divorce and family issues. It is in effect a do it yourself divorce app. It will create documents that can be filed with the family court. The pathway provides legal

information help to assist with form completion with triage assistance to LISNS for help by phone, livechat or email. The pathway will also assist people with being connected with a family lawyer. The Family Law Guided Pathway will provide critical support to the many self-represented individuals in NS dealing with divorce and family law matters.

Number of people impacted by this project:

Other JDGs advanced by this project: 1, 2, 5, 6, 7, 8

Project Website: ~

Organization website: www.legalinfo.org

## 2. Family Law Information Sessions

## Nova Scotia Judiciary / Nova Scotia Courts

The Supreme Court (Family Division) continues to offer the Family Law Information Program, which includes the Nova Scotia Family Law website and the Family Law Information Program Centres (FLIP Centres). These information centres are available in Halifax and Sydney. On-site court staff members can offer information about court processes, legal topics, and court services; they develop and offer family law information sessions; and they can make appropriate referrals to community agencies and programs. The FLIP Centres also offer computer access for filling out court documents and clients can access written materials on family law issues and court processes.

Number of people impacted by this project: Other JDGs advanced by this project: 1, 3 Project Website: <a href="https://www.nsfamilylaw.ca/">https://www.nsfamilylaw.ca/</a> Organization website: <a href="https://www.courts.ns.ca">www.courts.ns.ca</a>

#### 3. Separation Agreement Pathway

#### Legal Information Society of NS

LISNS is developing a guided pathway which will permit people to make a separation agreement that can be submitted to the court or used as part of legal proceedings in a family matter. This will address a significant gap for the many self-represented individuals involved in family law matters.

Number of people impacted by this project:

Other JDGs advanced by this project: 1, 2, 5, 7, 8

Project website:

Organization website: www.legalinfo.org

#### Ontario

# 1. Family Law Rights of Appearance Pilot Project

### Law Society of Ontario

The LSO launched the Family Law Rights of Appearance pilot project on January 17, 2022 in partnership with the Superior Court of Justice and the Ontario Court of Justice. The pilot project to increase rights of appearance for lawyer licensing candidates in family court matters. Rule 4 (1)(c) of the Family Law Rules requires the Court to provide permission in advance for a party to be represented by a person who is not a lawyer. The pilot project temporarily removes the requirement for advance permission to allow

lawyer licensing candidates with appropriate support and supervision to speak to family law matters in court within a defined scope and in certain locations. The goal of project is to facilitate access to justice by providing additional support to family law lawyers and their clients by permitting lawyer licensing candidates to appear in court on their behalf on specified legal matters.

Other JDGs advanced by this project: 2, 6

Project Website: https://lso.ca/news-events/news/latest-news-2021/family-law-rights-of-

appearance-pilot-project

Organization website: https://lso.ca/home

## 2. Family Law Young Parents pilot program

Ontario Justice Education Network

Navigating Police Encounters is a two-session interactive justice education program that offers youth and young adults (ages 14-26) the opportunity to build their knowledge and understanding of the law governing rights and responsibilities with police. After attending this training, justice sector professionals will be qualified to facilitate this workshop for youth and young adults in community settings and can join OJEN's roster of volunteers who are available to respond to program requests that OJEN receives from community partners in Ottawa.

Other JDGs advanced by this project: 1

Project Website: https://ojen.ca/en/program/family-law-for-young-parents

Organization website: www.ojen.ca

## 3. Family Legal Services Provider License

## Law Society of Ontario

On December 1, 2022, Law Society of Ontario's Convocation approved a motion for the implementation of a Family Legal Services Provider (FLSP) Licence. The Law Society is working on the implementation of a FLSP licence that will permit appropriately trained paralegals to provide specific legal services in family law. The development of an FLSP licence is one of the Law Society's responses aimed at facilitating access to justice in family law. The most acute legal need for Ontarians is representation in family court, where according to the findings of the Bonkalo report, approximately 60% of Ontarians do not have legal representation in 2014/15. The COVID-19 pandemic has also impacted the provision of legal services in Ontario and may present family law litigants with additional access to justice challenges.

Number of people impacted by this project:

Other JDGs advanced by this project: 2

Project Website: https://lso.ca/about-lso/initiatives/family-law-action-plan/flsp-call-for-

comment

Organization website: https://lso.ca/home

#### Quebec

### 1. Reforme du Droit de la Famille

#### Ministère de la Justice du Québec

A new requirement to consider family violence in all decisions affecting the child; Universal eligibility for legal aid for all children who are the subject of a youth protection intervention; Support for children and families in the event of a parent's death; A legal framework for surrogacy to ensure the protection of the unborn child as well as the woman who is carrying the child; Better access to knowledge of origins for adopted children or donor-conceived children; Modernization of legislation to better meet the needs of LGBTQ families. Bill 2 was assented to on June 8, 2022.

Number of people impacted by this project: Other JDGs advanced by this project: 2

Project Website: https://www.justice.gouv.gc.ca/dossiers/famille

Organization website: <a href="https://www.justice.gouv.qc.ca">https://www.justice.gouv.qc.ca</a>

### Saskatchewan

# 1. Family Court Screening Officers

## Ministry of Justice and Attorney General

The Ministry of Justice and Attorney General in Saskatchewan launched Family Court Screening Officers, who are responsible for ensuring that family law litigants are aware of how to access substantive family law and appropriate support services. Family law proceedings are triaged to appropriate process steps for their circumstances and type of application. In particular, the court screening officer will be responsible for screening for family violence. Litigants who have experienced family violence will be referred to appropriate support services. The screening officer works with family law judges to determine a safe and effective court process.

Number of people impacted by this project: 271 Other JDGs advanced by this project: 3

Project website:

Organization website: www.saskatchewan.ca

# **Goal 5: Work Together**

Life doesn't happen in silos. If you have a legal problem, the chances are, you have larger problems in other parts of your life. The justice system has historically operated separately from other social systems — but that's changing.

Collaboration is increasingly recognized as the best way to put people at the centre of justice. The participation of community members and experts from other sectors like

healthcare in developing new models for resolving problems puts the right voices at the table. Working across Canada through collaborative groups like the Action Committee on Access to Justice means that we can share knowledge, resources and innovative ideas to help resolve those life problems.

In 2022, the third annual A2J week expanded its national momentum, with the simultaneous participation of 7 provincial collaboratives. The Cross-Canada Family Justice Transformation Strategy, an alliance of organizations spanning provinces aimed at transforming the family justice system, also launched in 2022.

### 5.1 Establish coordinated efforts

Bring all of the organizations involved in access to justice in each province or territory together to focus on local solutions

## 5.2 Include everyone

Involve the major institutions (courts, governments) professional groups (lawyers' associations), community groups and non-profits (clinics, PLE providers), academics and individuals to find new creative approaches

## 5.3 Be bold; Take action

Local and national coordination must lead, take action and inspire others to tackle access to iustice

## 5.4 Work within institutions

In addition to coordinating across the justice system, access to justice should be a serious focus within judges' organizations, lawyers' and paralegals' associations, courts and institutions

#### 5.5 Coordinate across Canada

Keep momentum and sustained attention to these issues across the country to complement local and regional **activity** 

#### Alberta

#### 1. Alberta Access to Justice Week

#### Canadian Bar Association - Alberta Branch

In October 2022, the CBA Alberta hosted Alberta's component of the national annual Access to Justice Week, in collaboration with organizations from B.C., Saskatchewan, Manitoba, Ontario and the Maritimes. The CBA Alberta and other stakeholders in the justice space hosted events and activities across the province highlighting the

importance of justice, the barriers to accessing it, and the ways we can work together to break down those barriers.

Number of people impacted by this project: Other JDGs advanced by this project: 1, 3, 7 Project Website: www.albertaaccesstojustice.com

Organization website: www.cba-alberta.org

### Manitoba

# 1. Robson Hall Access to Justice Blog

# Manitoba's Access to Justice Steering Committee

Manitoba's Access to Justice Steering Committee launched the Robson Hall Access to Justice Blog, which will highlight developments related to access to justice from across Canada, with an emphasis on those relevant to Manitoba. University of Manitoba, Faculty of Law, Assistant Professor Gerard Kennedy has initiated the blog in collaboration with Natasha Brown, Access to Justice Coordinator at the Law Society of Manitoba. This joint initiative of Kennedy and Brown will host posts on at least a weekly basis authored by themselves and law students, along with occasional posts from other law professors and access to justice stakeholder organizations within Manitoba. The blog will include information on: -Access to justice-related changes to the law in Manitoba and in Canada; -Interesting cases that involve access to justice from Manitoba or that are applicable in Manitoba; -News of research and conferences on access to justice; -Updates from access to justice stakeholders in Manitoba; and -News on initiatives regarding access to justice within Manitoba and Canada.

Other JDGs advanced by this project: 7

Project Website: https://law.robsonhall.com/access-to-justice/

Organization Website:

# 2. Victims of Intimate Partner Violence Project

### Community Legal Education Association (Manitoba) Incorporated

Through the Victims of Intimate Partner Violence Project, Community Legal Education Association (Manitoba) partnered with terrific organizations to host 6 live webinars, attracting over 200 registrants. They also launched the Intimate Partner Violence Law Help Phone and dedicated email address. This will allow callers prompt access to legal information and referrals to resources.

Number of people impacted by this project: 200.0 Other JDGs advanced by this project: 1, 2

Project Website:

Organization Website: www.communitylegal.mb.ca

#### 3. Access to Justice Week in Manitoba

Manitoba Bar Association

A significant project in the area of Access to Justice this past year was the MBA's collaboration with the Law Society of Manitoba and the Faculty of Law (Robson Hall) on the expansion of Access to Justice Week in Manitoba, which took place from October 24- 28, 2022. Access to Justice Week grew from one publicly available legal education session in 2021 to four sessions this year; two of which were produced by the MBA. Those two sessions were: "Dispute Resolution at Administrative Tribunals in Manitoba"; and "Flat Rates, Unbundling and Coaching: An Overview of Alternative Private Bar Legal Services Provision".

Number of people impacted by this project: Other JDGs advanced by this project: 1

Project website:

Organization website: www.cba-mb.ca

## 4. Communications Project

## Community Unemployed Help Centre

Community Unemployed Help Centre in Winnipeg began working in collaboration with other legal service providers to build communication strategies and create greater awareness of their respective organizations and services.

Number of people impacted by this project: Other JDGs advanced by this project: 1, 2, 9

Project Website:

Organization Website: www.cuhc.mb.ca

#### 5. Manitoba's A2J Week

#### Manitoba's Access to Justice Steering Committee

In 2022, the Law Society of Manitoba partnered with the Manitoba Bar Association and the University of Manitoba- Faculty of Law to host four provincial events during the National Access to Justice Week which took place from October 24-28, 2022. It is anticipated that the three organizations will partner together in future years. By working together, they are able to deliver a more robust program on access to justice issues.

Number of people impacted by this project:

Other JDGs advanced by this project: 7, 8

Project Website: <a href="https://law.robsonhall.com/access-to-justice/access-to-justice-">https://law.robsonhall.com/access-to-justice/access-to-justice-</a>

week-2022/

Organization website:

## **Nova Scotia**

## 1. Youth Legal Information Guide

### Legal Information Society of Nova Scotia

The Youth Legal Information Guide involved consultations with the community for program features and information. 90 youth across Nova Scotia engaged with the survey consultation, providing a foundation for content and delivery. 13 youth were further engaged through in-depth interviews about their experiences with the justice system.

583 service providers were also consulted in 2022. Next steps include reviewing content themes and developing a design pathway that will be reflective of the feedback received.

Number of people impacted by this project: Other JDGs advanced by this project: 1

Project website: ~

Organization Website: https://www.legalinfo.org

# 2. Judicial Engagement with Marginalized Communities

## Nova Scotia Judiciary / Nova Scotia Courts

In November 2022, 14 members of the Nova Scotia Judiciary, including the Chief Justice of Nova Scotia and the Associate Chief Justices of the Supreme Court of Nova Scotia, participated in a judicial engagement session with the African Nova Scotian community in Southwest Nova Scotia. This is the third session of its kind in the province, organized by the African Nova Scotian Access to Justice Judicial Committee. The goal in hosting these sessions is to provide judges with the opportunity to listen and learn, and to engage with members of the African Nova Scotian community, within the bounds of judicial independence. These sessions focus on teaching the judges about the culture and heritage of the African Nova Scotian communities in the geographic region the judges are visiting. The sessions also help raise awareness of issues and barriers for African Nova Scotians trying to access justice and legal services, thereby addressing a documented justice-related need.

Number of people impacted by this project: 65.0 Other JDGs advanced by this project: 3, 6

Project Website:

Organization Website: www.courts.ns.ca

## 3. Indigenous and African Nova Scotian Social Workers

## Nova Scotia Legal Aid Commission

NSLA Commission staff social workers continued to play an active role in educating staff and facilitating a culturally responsive service in 2022. They work collaboratively with lawyers on individual files in a variety of ways. They participate in court proceedings, in case conferencing along with providing mentoring and assisting clients to understand the legal processes they are engaged in. They also engage extensively with frontline community service providers to connect client with available resources.

Number of people impacted by this project: 186

Other JDGs advanced by this project: 1, 2, 4, 6, 7, 8, 9,

Project website: ~

Organization website:www.nslegalaid.ca

# 4. Judicial Involvement in the Access to Justice & Law Reform Institute and the Access to Justice Advisory Committee

## Nova Scotia Judiciary / Nova Scotia Courts

In 2022, the Nova Scotia Judiciary continued to be involved with the province's Access to Justice & Law Reform Institute and the Access to Justice Advisory Committee, which the Chief Justice of Nova Scotia co-chairs with the Deputy Minister of Justice. This committee was established to promote an understanding of the importance of equitable and accessible justice as a hallmark of a free and democratic society; to promote a user-centered, efficient, and cost-effective justice system for all Nova Scotians with an emphasis on justice services that address family law matters and the individual's civil legal needs; and to encourage the development of a shared purpose in pursuing these objectives. Among these objectives is a commitment to review available data collected on user experience of the justice system to identify expected indicators of success and outcomes for access to justice in Nova Scotia.

Number of people impacted by this project: Other JDGs advanced by this project: 2, 3, 4, 7

Project Website:

Organization website: www.courts.ns.ca

#### Ontario

#### 1. Access to Justice and Fair Outcomes for Harmed Investors

## Osgoode Investor Protection Clinic

The Investor Protection Clinic hosted this 5-year anniversary event in 2022. The full-day event at the Osgoode Professional Development Centre in Toronto drew together nearly 100 lawyers, investment advisers, investor advocates, regulators, academics, and IPC students and alumni. Together, we took stock of the retail investment landscape, exploring what has changed and the priorities we share moving forward.

Number of people impacted by this project: 100.0

Other JDGs advanced by this project: 1

Project Website:

Organization Website: https://www.yorku.ca/osgoode/ipc/

# 2. Journée de Formation sur l'accès a la justice en français

# Le Programme de pratique du droit de l'Université d'Ottawa

As part of Access to Justice Week 2022, the University of Ottawa's Law Practice Program ("LPP"), in collaboration with its partners, organized a day on access to justice in French, centered on the topic of Francophone legal leadership in action.

Number of people impacted by this project: 105.0 Other JDGs advanced by this project: 6, 7, 8

Project website: ~

Organization Website: www.uottawa.ca/faculty-law/llp

#### Quebec

### 1. Financement d'organismes ayant comme mission l'accès à la justice

#### Barreau du Québec

In 2022, the Barreau du Québec continued its role as partner and founding member and contributed to the annual funding of several organizations devoted to improving access to justice in Quebec, including Éducaloi, Justice Pro Bono and Juripop.

Number of people impacted by this project: Other JDGs advanced by this project: 9

Project website:

Organization Website: www.barreau.qc.ca/en/

#### 2. Table Justice Quebec

#### Barreau du Québec

The Barreau du Québec participated in TableJustice Québec, which gathered together the main actors in the justice community in Quebec, including Quebec's Minister of Justice, chief justices, Chambre des notaires, Commission des services juridiques and Director of Criminal and Penal Prosecutions. The Table consisted of three subcommittees: civil and small claims, family and youth protection, and criminal and penal. The Table proposed some forty innovative measures aimed at improving access to justice. These measures were grouped under five major objectives: adopting measures necessary for the proper administration of justice because of the public health emergency; adopting efficiency-related measures to reduce delays and costs for justice participants; simplifying procedure for citizens; and adapting the justice system's response in criminal and penal matters to current needs and realities.

Number of people impacted by this project: Other JDGs advanced by this project: 1, 2, 4 Project website:

Organization Website: www.barreau.qc.ca/en/

#### Saskatchewan

#### 1. Saskatchewan & Canada Access to Justice Week

#### **CREATE Justice**

The 7th Annual Saskatchewan Access to Justice Week was October 24-28, 2022. In 2022, Saskatchewan collaborated with local and national partners to co-host A2J Week events aimed at engaging both justice stakeholders and the public at large. CREATE Justice coordinated a panel discussion that included perspectives on how leaders of the justice sector are using data and design methods to foster a collaborative and coordinated approach to improving family justice. The panel has helped inform the 2023 Dean's Forum on Access to Justice and Dispute Resolution topics in Saskatchewan. The main theme of the week nationally focused on data and evidence informed policy making. Justice stakeholders from across Saskatchewan worked together to create two infographics highlighting legal justice needs in Saskatchewan, legal information resources and family law initiatives. The Family Law in Saskatchewan Infographic was created in partnership and can be accessed at the link below.

Other JDGs advanced by this project: 1, 2, 4, 6, 7, 8, 9

Project Website: https://www.lawsociety.sk.ca/wp-content/uploads/2022/10/SK-Family-

Law-Infographic-WEB.pdf

Organization Website: www.law.usask.ca/createjustice

## 2. Cross-Canada Family Justice Transformation Strategy

#### **CREATE Justice**

In 2022 the Cross-Canada Family Justice Transformation Strategy launched, an alliance comprised of CREATE in Saskatchewan, Access to Justice BC, Reforming the Family Justice System in Alberta, the Canadian Institute for the Administration of Justice, and Access to Justice and Law Reform Institute of Nova Scotia. The objective is to collaborate to continue to transform the family justice system across Canada through research and action associated with this project.

Number of people impacted by this project:

Other JDGs advanced by this project: 1, 2, 4, 6, 7, 8, 9

Project Website: ~

Organization website: <a href="https://www.law.usask.ca/createjustice">www.law.usask.ca/createjustice</a>

#### 3. SLAC's Commitments to the TRC Calls to Action

## Legal Aid Saskatchewan

SLAC is committed to engaging in ongoing conversations with First Nations' leaders in child protection matters to better understand the needs of their People; understand how Legal Aid lawyers can provide services in a way that supports the Implementation of Bill C-92 in First Nations communities; and continuing to support First Nations People who are engaged with the Ministry of Social Services, child and family services processes. SLAC will advocate in Court proceedings for culturally appropriate responses for First Nations parents and children, including through building standards of practice such as the use of Opikinawasowin (OPIK'S) in child protection proceedings where appropriate, and connecting with the judicial committee on First Nations' Child and Family Services.

#### Number of people impacted by this project

Other JDGs advanced by this project: 2

Project Website: https://legalaid.sk.ca/wp-content/uploads/2022/07/2021-2022-Annual-

Report.pdf

Organization website: <a href="https://legalaid.sk.ca">https://legalaid.sk.ca</a>

# **Goal 6: Build Capability**

Supporting ourselves and each other through legal problems requires us all to increase our legal capability.

Justice sector organizations focus on building legal capability in young people, giving them the tools to navigate life's challenges. We empower community members and

trusted intermediaries like faith leaders, social workers and nurses to support dialogue about legal problems. We ensure that legal professionals stay current and expert.

In 2022, A2J legal education for students focused on neurodiversity, systemic racism, engagement with police, and participation in justice systems. The legal community targeted education on sexual harassment and assault, anti-oppressive practices, cultural competency, and gender diversity.

## 6.1 Educate law students and legal professionals

Offer training on access to justice, emerging approaches, changing social situations and the skills to meet people's needs, both at the start of and throughout legal careers

## 6.2 Expand justice education in schools

Introduce legal capability into elementary and secondary schools to prepare people for legal issues in their lives

Offer training about access to justice issues in post-secondary programs to integrate legal, health, social and education services

#### Alberta

1. Pro Bono Students Canada Project

Centre for Public Legal Education Alberta (CPLEA)

The CPLEA has continued partnering with Pro Bono Students Canada to give law students hands-on research and writing experience on a variety of projects.

Number of people impacted by this project:

Other JDGs advanced by this project:

Project Website:

Organization website: www.cplea.ca

## **British Columbia**

1. Access to justice Curriculum offering – U Vic Law//Uvic Public Administration – Access to Justice (Law by Design) Course

Access to Justice Centre for Excellence, University of Victoria, Faculty of Law "(ACE)" ACE supported ongoing work to develop and offer a course in Access to Justice in the Faculty of Law and School of Public Administration that combines pedagogy on access to justice issues, with experiential learning that requires law and public administration students to work with community justice organizations on problems that these organizations and their clients face and apply a human centred design process to

considering possible "solutions". This course will confront the fact of diminishing access to justice and respond with proactive, problem-solving, human-centred approaches. The aim is to provide both theoretical and practical frameworks and methods to help students recognize, understand and respond to access to justice issues.

Number of people impacted by this project: 300 Other JDGs advanced by this project: 1, 2, 7, 8

Project Website: ~

Organization website: <a href="https://bcace.org/">https://bcace.org/</a>

# 2. Access to Justice Pedagogy - Open Source Course on Access to Justice

Access to Justice Centre for Excellence, University of Victoria, Faculty of Law "(ACE)" ACE initiated a planning process to collaborate with two other Faculties of Law to use current Access to Justice course offerings as a basis for developing curriculum that will be offered in an open source, online learning platform that is publicly available.

Number of people impacted by this project: 100 Other JDGs advanced by this project: 1, 2, 7, 8

Project Website:

Organization website: https://bcace.org/

# 3. Everyone Legal Clinic

## Access Pro Bono Society of BC

In May 2022 Access Pro Bono in BC launched the innovative Everyone Legal Clinic, a virtual public interest law teaching clinic and legal practice incubator. It aims to increase access to justice for all British Columbians, regardless of their identity, income or location, while also increasing the diversity of BC's legal profession. The Clinic's first cohort of 25 articling students is a diverse and accomplished group that is 75% BIPOC and 25% Indigenous.

Number of people impacted by this project: Other JDGs advanced by this project: 1, 2

Project Website:

Organization website: https://accessprobono.ca/

### 4. JES International Program

### Justice Education Society of BC

The JES International Program strengthens the capacity of justice systems through professional development training, improving access to justice . JES works collaboratively with justice institutions, justice organizations and community service organizations in a series of countries. 2022 projects address a range of issues, such as gender-based violence, criminal justice system practices, rule of law, human trafficking, access to justice and more.

Number of people impacted by this project: 100,000 Other JDGs advanced by this project: 1, 2, 5, 7

Project Website: <a href="https://www.justiceeducation.ca">www.justiceeducation.ca</a>
Organization website: <a href="https://www.justiceeducation.ca">www.justiceeducation.ca</a>

## 5. Neurodiversity in Law School / Neurodiversity in the Justice System

Access to Justice Centre for Excellence, University of Victoria, Faculty of Law "(ACE)" ACE organized and sponsored a workshop at UVic Law School to explore the experiences of neurodiverse law students and faculty in legal education, and possible reforms to administration and curriculum that would increase the accessibility of a legal education to neurodiverse students. It plans to expand this work in 2023 to do research into access to justice for neurodiverse individuals in the justice system.

Number of people impacted by this project: 200 Other JDGs advanced by this project: 1, 2, 4, 5, 7, 8

Project Website: ~

Organization website: <a href="https://bcace.org/">https://bcace.org/</a>

#### 6. Student Access to Justice Club

Access to Justice Centre for Excellence, University of Victoria, Faculty of Law "(ACE)" ACE supported the creation of and is mentoring a new UVic Law Access to Justice Club. Students in this club are now working in collaboration with the Thompson Rivers University Law Access to Justice Club, and are expected to take a leadership role in planning student-oriented BC Access to Justice Week events in the upcoming year.

Number of people impacted by this project: 150 Other JDGs advanced by this project: 5, 7, 8

Project Website: ~

Organization website: https://bcace.org/

## 7. Youth Voices Initiative Workshop

## Family Justice Innovation Lab Society (BC)

The Youth Voices Initiative partnered with Adler University to provide a 3-hour online workshop on April 1, 2022, funded by the Notary Foundation. The workshop educated Adler students (future counsellors and therapists) about the impact of separation and divorce on children and youth and the importance of meaningful child participation.

Number of people impacted by this project:

Other JDGs advanced by this project: 1

Project Website: https://www.bcfamilyinnovationlab.ca/access-to-justice/kids-deserve-to-

have-a-voice-part-one/

Organization website: <a href="https://www.bcfamilyinnovationlab.ca">https://www.bcfamilyinnovationlab.ca</a>

### Manitoba

#### 1. Community Legal Intermediary training On-Line Course

Community Legal Education Association (Manitoba) Incorporated

Community Legal Education Association (Manitoba) created an on-line community legal intermediary training course. The course consists of nine modules: Introduction (information about the intermediary process and an overview of the justice system and legal research), Dispute Resolution - Part 1, Dispute Resolution - Part 2 (Small Claims Court), Family Law, Criminal Law, Youth Criminal Justice, Employment Law, Residential Tenancies and Wills and Estates. The course includes much of the information provided in their in-person Community Legal Intermediary Training Course. Each module has several topic areas and a quiz.

Number of people impacted by this project: 20 Other JDGs advanced by this project: 1, 2

Project Website:

Organization website: www.communitylegal.mb.ca

## **National**

# 1. Black Youth Outreach Program

## Level Justice

Level's Black Youth Justice Program (BYJP) is an innovative justice education and mentorship program that produces culturally-relevant justice education programming for Black youth aged 11 - 18. BYJP administers justice-based activities, which include mock trials, sentencing circles, and field trips to increase students' knowledge and understanding of the Canadian justice system as well as to reimagine a new justice system that serves the diverse needs of Canadians.

Number of people served by this project:

Other JDGs advanced by this project:

Project Website: https://www.leveljustice.org/youth-programs

Organization website:

## 2. Campus Chapters

## Level Justice

Each year, Level's Campus Chapters chooses an annual human rights theme that highlights a current pressing legal and social challenge for law students. This year, the theme was 'Systemic Racism in the Criminal Justice System'. Student Chapters were tasked with mobilizing students across the country in discussions on this important topic. This Program reached 2,000+ law students in 2022.

Number of people impacted by this project:

Other JDGs advanced by this project:

Project Website:

Organization website:

# 3. Cultural Humility resistance Speaker Series

## Level Justice

Level's Cultural Humility and Empathy Training involves working with justice sector responders (lawyers, law students, judges, etc.) to increase knowledge about anti-oppression practices, the histories and lived realities of Indigenous communities and shifting from a passive form of reconciliation to a more active one. Attendees also learn how to cultivate an equitable justice system when we approach our work from a place of empathy and understanding.

Number of people impacted by this project:

Other JDGs advanced by this project: 5

Project Website: https://www.leveljustice.org/lawyer-programs

Organization website:

# 4. Facing Resistance Speaker Series

#### Level Justice

Level's Facing Resistance Speaker Series offers a diverse virtual platform for legal professionals to confront challenging topics and questions while discussing how they can collectively create a justice system that is responsive, balanced, and fair.

Number of people impacted by this project:

Other JDGs advanced by this project: 5

Project Website: https://www.leveljustice.org/lawyer-programs

Organization website:

# 5. Improving Transgender, non-binary and gender diverse inclusivity at the Federal Court and the Supreme Court of Canada

## Canadian Bar Association: Access To Justice Subcommittee

The CBA Judges Section offered training on trans competency and intersectionality for judges on February 4, 2022. This session was free for CBA member judges and open to non-CBA member judges for a modest fee. It will also be available on-demand. The CBA can facilitate additional training for judges and staff who are lawyers, on request.

## Number of people impacted by this project:

Other JDGs advanced by this project: 1

Project Website: https://www.cba.org/CMSPages/GetFile.aspx?guid=99ee265e-e2ea-

4917-a570-dcc78ab9007a

Organization website: <a href="https://www.cba.org">https://www.cba.org</a>

# 6. Indigenous Youth Outreach Program

Level Justice

Level's Indigenous Youth Outreach Program (IYOP) is an innovative justice education and mentorship program for First Nations, Métis, and Inuit youth aged 11 – 18. Programming not only increases the students' knowledge about the justice system and their critical thinking and leadership skills, but also enhances the volunteers' cultural humility. In the long term, the program's goals are to combat the overrepresentation of Indigenous youth in the justice system, and to cultivate a more inclusive, diverse, and empathetic legal profession. The Program reached 650+ students in 24 locations across Canada in 2022.

Number of people impacted by this project:

Other JDGs advanced by this project:

Project Website: <a href="https://www.leveljustice.org/youth-programs">https://www.leveljustice.org/youth-programs</a>

Organization website: <a href="https://www.leveljustice.org">https://www.leveljustice.org</a>

# 7. Policy Priorities Committee Special Extended Meeting to Celebrate Gender Based Analysis Plus Awareness Week

#### Justice Canada

In May 2022, the Policy Priorities Committee hosted a special extended meeting to commemorate GBA Plus Awareness Week. GBA Plus Awareness Week highlights the methodological approach that supports inclusive and responsive legislation, policies, programs, services, and decision making that affect the well-being of all Canadians. The special extended meeting featured a panel discussion focused on the role of an intersectional GBA Plus lens in an equitable post-pandemic recovery, and more specifically, exploring opportunities in the legal context.

How many people were served by this specific project?: 100

Other JDGs Advanced by this project: 5

Project website: <a href="https://women-gender-equality.canada.ca/en/gender-based-analysis-">https://women-gender-equality.canada.ca/en/gender-based-analysis-</a>

plus/gba-plus-awareness-week.html

Organization website: https://www.justice.gc.ca/eng/csj-sjc/access-acces/index.html

## 8. Workshops on SRLs for Law Students and Lawyer Candidates

## The National Self-Represented Litigants Project

A portable program offered to LLB, LLM, and professional programs in the form of an intensive three day program. This program can be offered to students at any stage of their legal education and fills a gap in current curriculum programming and training. The program is offered online/ in-person/ hybrid depending on circumstances and needs. Students learn background information about SRLs and the A2J crisis, learn about NSRLP's mandates and work, and then have the opportunity to interact one on one with former SRLs to understand their experiences, and develop knowledge, skills, and empathy that will help them work effectively with SRLs in their future careers, whether as opposing counsel or in the provision of alternative legal services to the primarily self-represented.

How many people were served by this specific project?: 300

Other JDGs Advanced by this project: 7

Project website: ~

Organization website: www.respresentingyouselfcanada.com

#### Nova Scotia

# 1. Information Session on the Role of Guardian Ad Litem

# Nova Scotia Judiciary / Nova Scotia Courts

In December 2022, the Supreme Court of Nova Scotia (Family Division) hosted an information session for lawyers and guardians interested in the role of the guardian ad litem in child protection cases. A guardian ad litem, or litigation guardian, is an adult who appears in court on behalf of a person who is under the age of majority or who is not mentally competent. Certain requirements must be met before a person can act as a litigation guardian, including the need to be represented by a lawyer. The information session was co-chaired by The Hon. Lawrence O'Neil, Associate Chief Justice of the Supreme Court (Family Division), and Jillian Barrington, Barrister and Solicitor. The event offered both in-person and virtual attendance options.

How many people were served by this specific project?: 45 Other JDGs Advanced by this project: 2, 3, 4, 5 Project website: ~

# 2. Sexual Assault Community / Legal Education & Professional Training Program

## **Avalon Sexual Assault Centre**

In 2022, the Avalon Sexual Assault Centre continued to provide the Sexual Assault Community / Legal Education & Professional Training Program. The program has improved sexual assault prevention, and improved support and response services for victims/survivors. offer prevention-based workshops in schools and youth-serving organizations, professional training sessions, and community meetings/consultations. Because sexualized violence is a criminal offence, legal education is an important component of Avalon's educational programs. It provides information and training regarding sexual assault laws and many other services.

How many people were served by this specific project?: 1,200 Other JDGs advanced by this project: 1, 3, 4, 5

Project Website: ~

Organization Website: www.nslawfd.ca

# 3. Students Visits/Courthouse Tours

## Nova Scotia Judiciary / Nova Scotia Courts

In 2022, following a brief hiatus due to COVID-19, the Supreme Court of Nova Scotia resumed offering opportunities for junior high, high school and post-secondary students to visit a courthouse and sit in on trials and other court proceedings. Where possible, when classes sat in on court, the presiding judge often spoke with students and took their questions. Courthouse tours, including time with a judge, were also arranged for paralegal students at the Nova Scotia Community College, journalism students from the University of Kings College, and criminology students from Saint Mary's University and Eastern College.

How many people were served by this specific project?: 100

Other JDGs Advanced by this project:

Project website:

Organization website: www.courts.ns.ca

## Ontario

#### 1. CLEO Connect

# CLEO (Community Legal Education Ontario / Éducation juridique communautaire Ontario)

The CLEO Connect project continued to provide training and support for community workers in 2022. Launched during the pandemic to aid community workers in supporting their clients with legal problems, the Inventory Tool provides a curated list key, up-to-date legal resources and services in housing, income benefits, family, and employment law. These tools can be accessed through the CLEOConnect.ca website.

How many people were served by this specific project?:

Other JDGs Advanced by this project: 1, 2, 5, 7

Project website: ~

Organization website: www.cleo.on.ca

# 2. Défi de la Charte Program

## Ontario Justice Education Network

This program continued in 2022. The Charter Challenge engages Grade 11 and 12 high school students in exploring complex social issues using mock appeal scenarios that draw on important court decisions based on the Canadian Charter of Rights and Freedoms.

How many people were served by this specific project?:

Other JDGs Advanced by this project:

Project website:

Organization website: www.ojen.ca

## 3. Equity Legal Education Series

# Law Society of Ontario

The Law Society of Ontario hosts free legal education programs in partnership with equity-seeking legal associations to educate on equity and access to justice issues and raise awareness on barriers faced by Francophone, racialized, Indigenous peoples and licensees. This series includes panel discussions, public forums, lectures, seminars, workshops and consultations. In 2022, the Law Society hosted thirteen Equity Legal Education Services programs.

How many people were served by this specific project?: 9,894

Other JDGs Advanced by this project: 1

Project website: https://lso.ca/lawyers/practice-supports-and-resources/equity-supports-

resources/equity-legal-education-series
Organization website: https://lso.ca/home

# 4. Navigating Police Encounters Initiatives

Ontario Justice Education Network

Navigating Police Encounters is a two-session interactive justice education program that offers youth and young adults (ages 14-26) the opportunity to build their knowledge and understanding of the law governing rights and responsibilities with police. After attending this training, justice sector professionals will be qualified to facilitate this workshop for youth and young adults in community settings and can join OJEN's roster of volunteers who are available to respond to program requests that OJEN receives from community partners in Ottawa.

How many people were served by this specific project?:

Other JDGs Advanced by this project:

Project website: <a href="https://ojen.ca/en/navigating-police-encounters-in-ottawa">https://ojen.ca/en/navigating-police-encounters-in-ottawa</a>

Organization website: www.ojen.ca

# 5. Youth-Police Dialogues Project

## Ontario Justice Education Network

In 2022, OJEN completed its three-year, province-wide Youth-Police Dialogues Project. The project offered young people a safe, inclusive space to share their perspectives about their neighbourhood and the issues that cause conflict between youth and police. Over 6-8 weekly sessions, lawyers help youth learn about criminal law, build their legal capability, and develop their advocacy skills. The project ended with a roundtable discussion between youth and police officers, where both sides work to come up with respectful community solutions, while addressing community safety as a shared goal.

How many people were served by this specific project?:

Other JDGs Advanced by this project:

Project website: https://ojen.ca/en/program/youth-police-dialogues

Organization website: www.ojen.ca

## Quebec

# 1. Accréditation des avocats en médiation familiale, civile et commerciale, en matière de petites créances et en arbitrage

## Barreau du Québec

The Barreau du Québec offers its members an accreditation program in family, civil, commercial and labour mediation, small claims and arbitration.

As at March 31, 2020, the Barreau du Québec had 1,108 members accredited in civil, commercial and labour mediation, and 602 members accredited in family mediation. As at March 31, 2020, the Barreau du Québec had 49 lawyers accredited in civil arbitration. To date, there are 631 mediators accredited in small claims mediation in the Barreau du Québec.

How many people were served by this specific project?: 2,500

Other JDGs Advanced by this project: 1

Project website: ~

Organization website: https://www.barreau.gc.ca/en/

## 1. Clinique Juridique étudiante a l'École du Barreau

Barreau du Québec

The Barreau has continued its reflection and work on reforming the École du Barreau [bar school] and, more specifically, on setting up a student legal clinic in the school. The Barreau du Québec implemented the school's new experiential learning-based lawyer training program, which will constitute a major access-to-justice measure. This project, the first in the world to be a mandatory part of the curriculum, will allow for the representation of certain persons who might not otherwise be represented.

How many people were served by this specific project?: 150

Other JDGs Advanced by this project: 2

Project website: ~

Organization website: <a href="https://www.barreau.qc.ca/en/">https://www.barreau.qc.ca/en/</a>

# 2. Notre programme d'éducation juridique via notre site educationjuridique

## Éducaloi

Éducaloi's educational resources raise secondary school students' awareness of the presence of law in the daily lives of everyone. The classroom workshop program provides access to a network of over 1,800 legal practitioners throughout Quebec who volunteer to facilitate Éducaloi workshops for secondary school students. More than 10,000 students in schools throughout Quebec have met with a volunteer legal practitioner. The approximately one hundred members of teaching staff participating in our program have been able to choose from our 17 legal education workshops, available in both French and English. Also available are 34 turnkey educational kits in both languages, designed to assist teachers to incorporate law into the classroom through activities that can be facilitated totally independently.

How many people were served by this specific project?: 10,000

Other JDGs Advanced by this project: 1, 5

Project website: <a href="https://www.educationjuridique.ca/en/">https://www.educationjuridique.ca/en/</a>

Organization website: https://educaloi.qc.ca/en/

# **Goal 7: Innovate**

Innovation is happening all around us, all the time. The way we use the bank, get medical treatment and interact with each other is evolving, through technology and through culture change. The legal system needs to keep up.

We believe we can keep the core principles of justice safe... and maybe make them safer... while taking advantage of new technology, new service-delivery models and, most importantly, new thinking that puts people at the centre of processes.

In 2022, innovation initiatives focused on the use, regulation, and impact of artificial intelligence and automated decision-making on A2J. 2022 also saw an increase in the scope of services historically performed by lawyers that paralegals and other advocates may now provide in justice systems.

## 7.1 Keep track of what is working

Create a culture of innovation in the justice system by focusing on new ideas and learning about successes and failures

# 7.2 Share good ideas

Promote the sharing of new models, ideas and successes to expand the impact of innovation

#### **British Columbia**

# 1. Person Centred Justice Colloquium

Access to Justice Centre for Excellence, University of Victoria, Faculty of Law "(ACE)" In collaboration with the Faculty of Law at Trinity Western University, ACE began the organization of a Person-Centred Justice Colloquium, to be held in the spring of 2023. It is expected that this will generate a number of papers person centred justice that will be published in a volume after the colloquium.

Number of people impacted by this project: 250.0 Other JDGs advanced by this project: 1, 5, 6

Project Website: ~

Organization website: <a href="https://bcace.org/">https://bcace.org/</a>

## 2. Access to Justice Curriculum Offering – Uvic Law – ACE Innovation Lab Course

Access to Justice Centre for Excellence, University of Victoria, Faculty of Law "(ACE)" The ACE Innovation Lab ("ACE Lab") is designed to offer students a unique opportunity to engage in focused study of access to justice issues, and to formulate innovative and responsive proposals for law reform. Students work with the instructor, and where possible in consultation with justice community stakeholders, to identify research issues for investigation. Those issues center on questions of access to justice for Canadians, though they may extend to the access to justice crisis that is emerging globally. Students research and study these issues using interdisciplinary methods that go beyond conventional legal research to include appropriate forms of quantitative, qualitative and evaluative empirical research. Students formulate and evaluate potential legal and non-legal innovations that are informed by their research findings. These innovations are expected to include proposals for future law reform and policy development.

Number of people impacted by this project: 100.0 Other JDGs advanced by this project: 5, 6, 8

Project Website: ~

Organization website: <a href="https://bcace.org/">https://bcace.org/</a>

## 3. Better Justice Lab

## Access to Justice Centre for Excellence, University of Victoria, Faculty of Law "(ACE)"

The Better Justice Lab developed a user experience (UX) Research Engine to automate the collection of data from social media sites to identify access to justice (A2J) problems that are being discussed on those sites. It analyzes that data to determine the nature, and frequency of those problems, and the priority attached to them by users. In 2022, the Lab completed the first phase of development and began to expand the collection and analytical capacity of this research engine, to develop capacity for sharing this information and to use the data to build prototypes for solutions. The Lab uses a cross disciplinary approach,- lawyers, law students, and data scientists - to further its work.

Number of people impacted by this project: 1,000.0 Other JDGs advanced by this project: 1, 2, 5, 6, 8

Project Website: https://accesstojusticebc.ca/the-better-justice-lab/

Organization website: <a href="https://bcace.org/">https://bcace.org/</a>

## Manitoba

# 1. Regulatory Sandbox

## The Law Society of Manitoba

The Law Society launched its "Regulatory Sandbox" initiative in November 2022 to improve access to justice by improving access to legal advice and assistance. The regulatory sandbox will provide a structured environment that permits individuals who are not lawyers and organizations that are not law firms to pilot their proposals for the delivery of legal services in innovative ways to improve access to these services and address unmet legal needs. It will also permit lawyers and law firms to pilot proposals for the delivery of legal services in innovative ways. This initiative is open to any type of legal service provider - persons who are not lawyers, businesses, not-for-profit organizations, lawyers and law firms. The project will inform the Society's policy development relating to the creation of a "Limited Practitioner" license. In April 2022, amendments to The Legal Profession Act were proclaimed and these amendments allow for the regulation of Limited Practitioners.

Number of people impacted by this project: Other JDGs advanced by this project: 2, 5

Project Website: ~

Organization website: www.lawsociety.mb.ca

#### Nova Scotia

# 1. Social Justice Support Worker and Social Justice Advocate

## Nova Scotia Legal Aid Commission

NSLA Commission's Social Justice Support Worker and Social Justice advocate are examples of using non-lawyer staff to provide innovative approaches to service delivery for vulnerable and low income individuals and families. Under the supervision of managing lawyers, they appear regularly at residential tenancy hearings income assistance appeals and assist clients with CPP disability and EI claims as well as other poverty related issues such as debt collection and NS Power arrears. They also have

expanded outreach and regularly provide legal information sessions at the community level.

Number of people impacted by this project:

Other JDGs advanced by this project: 1, 2, 4, 5, 6, 8, 9

Project Website: ~

Organization website: www.nslegalaid.ca

# 2. Sexual harassment in the Workplace Project Update

## Legal Information Society of Nova Scotia

In its third year of our five-year project, LISNS' successfully launched its bystander training, Employer Best Practices Toolkit, Safe Spaces and Safe at Work app and website, along with various other resources for Nova Scotian workplaces. LISNS' also launched Safe Spaces in the Apple App Store, making our healing help available in a mobile app format — a first in LISNS' history.

Number of people impacted by this project: Other JDGs advanced by this project: 1

Project Website: ~

Organization website: https://www.legalinfo.org

## Ontario

# 1. Access to Innovation (A2I) Project

#### Law Society of Ontario

Access to Innovation (A2I) is a 5 year pilot project that commenced in November 2021. It allows providers of innovative technological legal services (ITLS) to serve consumers while complying with risk-based public protection requirements. ITLS can increase access to effective legal assistance through the use of websites, apps and software that are designed help people understand, navigate and address their legal issues. By safely removing and adjusting regulatory barriers, the A2I project encourages the development and operation of ITLS that can reach new legal consumers in new ways in areas of high unmet legal need. To participate, ITLS providers must demonstrate that they provide a sufficient quality of service while mitigating risks of harm to consumers. Once approved, participants can provide services for a defined period under supervision from the LSO . Participants that meet expectations during this period can receive permits from the LSO to provide legal services in Ontario on an ongoing basis.

Number of people impacted by this project: Other JDGs advanced by this project: 2, 5, 8

Project Website: https://lso.ca/about-lso/access-to-innovation

Organization website: https://lso.ca/home

# 2. Ai in the Justice System

## Law Commission of Ontario

The Law Commission of Ontario's (LCO) multiyear AI, ADM and the Justice System project brings together policymakers, legal professionals, technologists, NGOs and community members to discuss the development, deployment, regulation and impact of artificial intelligence (AI), automated decision-making (ADM) and algorithms on access to justice, human rights, and due process.

Number of people impacted by this project:

Other JDGs advanced by this project: 2, 5

Project Website: <a href="https://www.lco-cdo.org/en/our-current-projects/ai-adm-and-the-justice-">https://www.lco-cdo.org/en/our-current-projects/ai-adm-and-the-justice-</a>

system/

Organization website: Ico-cdo.org

## Quebec

# 1. Bac-a-sable en intelligence artificielle

## Barreau du Québec

The BAS is an operational and decision-making entity whose activities are focussed on (1) supporting and encouraging existing initiatives in the field of AI and other technological innovations in connection with legal practice and (2) aligning these initiatives and innovations with the regulatory and legislative regime applicable to the legal profession in Quebec, all while (3) abiding by our mission to protect the public and promote access to justice.

Number of people impacted by this project:

Other JDGs advanced by this project: 2

Project Website: ~

Organization website: <a href="https://www.barreau.qc.ca/en/">https://www.barreau.qc.ca/en/</a>

# Goal 8: Analyze and Learn

The old adage that we can't learn if we don't measure is true... especially in justice. Understanding the problems from the perspective of the individuals experiencing them is critical to learning. Efforts to make user-centred and evidence-based decisions rely on learning from many perspectives and collecting robust data.

While justice sector organizations have long tracked their own activities, recent access to justice research has focused on hearing the voices of users of the system, gathering experiential data and really understanding the impact of legal problems on real people, from a wide array of communities and circumstances.

In 2022, disaggregated data collection, knowledge sharing and collaboration, and stakeholder engagement were key elements of A2J projects. Organizations relied on focus groups, surveys, and feedback consultations to ensure that research, project design, and pilot project evaluations were evidence-based — such as the Bootcamp held as a part of the evaluation of the Saskatchewan Legal Coaching and Unbundled Legal Services Pilot Project and the data gathered in Victoria to support the Early Resolution and Case Management Model.

## 8.1 Develop metrics

Establish benchmarks and standardized metrics to build a shared understanding of legal services, models and needs

## 8.2 Work with researchers in all fields

Coordinate research between institutions and universities, and between social scientists, economists, system users, and legal institutions to better understanding the issues

## **British Columbia**

# 1. Open Court Principle in Administrative Tribunals

Access to Justice Centre for Excellence, University of Victoria, Faculty of Law "(ACE)" The Access to Justice Centre for Excellence launched a research project that investigates and reports on the application of the open court principle to virtual hearings in the administrative tribunal context, in furtherance of access to justice for tribunal litigants and in the public interest generally.

Number of people impacted by this project: 500 Other JDGs advanced by this project: 3, 5

Project Website: ~

Organization website: https://bcace.org/

## 2. Building Capacity of ACE as a Research Institute

Access to Justice Centre for Excellence, University of Victoria, Faculty of Law "(ACE)"

ACE is an academic research institute. Its mandate is to conduct applied research that seeks practical resolutions to access to justice issues. Activities carried out by the Program during the reporting period: ACE's focus in this reporting period has been on specific research projects, knowledge mobilization and capacity building. 1. ACE worked to build its research portfolio through the completion of existing research projects and the submission of grant applications for funding to support new projects. 2. ACE worked to develop interest and capacity for interdisciplinary access to justice research in British Columbia, including through support for student initiatives as well as engagement with academic and community leaders. 3. ACE worked to update and enhance its knowledge mobilization capacity. 4. ACE developed increased capacity for stakeholder engagement through the development of a new brand, logo and website. 5. ACE built internal governance capacity through various

Number of people impacted by this project: 1,000

Other JDGs advanced by this project: 5, 6, 7

Project Website: bcace.org

Organization website: https://bcace.org/

## **National**

# 1. Ongoing SRL Research

# The National Self-Represented Litigants Project

NSRLP has continued to build the knowledge and understanding of the SRL experience through ongoing data collection and reporting. NSRLP conducts an Intake Survey with SRLs, which collects demographic and experiential data from litigants, and analyze and report on this data in the SRL Intake Reports about every 1.5 years. NSRLP also conducts further research and writes reports on specific issues related to self-representation in Canada as these arise (summary judgements, costs awards, barriers to accommodation, vexatiousness, etc.).

Number of people impacted by this project:

Other JDGs advanced by this project: 7

Project Website: ~

Organization website: www.representingyourselfcanada.com

# 2. Multi-Disciplinary Legal Problem Resolution

Canadian Forum on Civil Justice (CFCJ) / Forum canadien sur la justice civile (FCJC)

The "Multi-Disciplinary Models for Legal Problem Resolution" research initiative at the CFCJ seeks to examine programs and services that address the non-legal and legal dimensions of civil and family justice matters. More specifically, this research aims to identify the successes, strengths, challenges and, to the extent possible, costs and savings produced by these service models.

Number of people impacted by this project:

Other JDGs advanced by this project: 5

Project Website: <a href="https://cfcj-fcjc.org/our-projects/multi-disciplinary-models-for-legal-">https://cfcj-fcjc.org/our-projects/multi-disciplinary-models-for-legal-</a>

problem-resolution/

Organization website: <a href="https://cfcj-fcjc.org/">https://cfcj-fcjc.org/</a>

# 3. Inclusion of a Justice Theme in Canada's 2022-2024 National Action Plan on Open Government

#### Justice Canada

In September 2022, the Government of Canada launched its 2022-2024 National Action Plan on Open Government. The Action Plan includes a Justice commitment that highlights a series of initiatives aimed at helping people and organizations across the country access the data, information and services they need to identify and effectively resolve their legal problems. These initiatives reflect our commitment to advancing a people-centred approach to justice and are structured around four milestones: collecting and sharing data, including disaggregated data; advancing legal literacy and empowerment; identifying and sharing promising practices; and fostering partnerships and collaboration to advance access to justice.

Number of people impacted by this project:

Other JDGs advanced by this project: 1, 2, 4, 5, 7

Project Website: https://www.canada.ca/en/treasury-board-

secretariat/news/2022/09/canada-launches-202224-national-action-plan-on-open-

government.html

Organization website: https://www.justice.gc.ca/eng/csj-sjc/access-acces/index.html

# 4. Employment Insurance Appeal Process Infographic

# Social Security Tribunal of Canada

Based on data from web-user testing, SST knows that people want more visual representations of information. In September 2022, SST launched a visual tool that gives a bird's eye view of the Employment Insurance appeal process from start to finish. This web-based map meets web accessibility standards. It's also printable. Making sure people can fully participate in their appeal, by helping them feel more confident and prepared, is the driving force behind this map.

Number of people impacted by this project: 9,069

Other JDGs advanced by this project: 3

Project Website: <a href="https://sst-tss.gc.ca/en/your-appeal/employment-insurance-appeal-">https://sst-tss.gc.ca/en/your-appeal/employment-insurance-appeal-</a>

process-glance

Organization website: https://www.sst-tss.gc.ca/en

# 5. Community-Based Justice Research (CBJR)

Canadian Forum on Civil Justice (CFCJ) / Forum canadien sur la justice civile (FCJC)

The Community-Based Justice Research Project at the CFCJ aims to compare the costs, benefits, challenges and opportunities for providing and scaling access to community-based justice services in Canada, Sierra Leone, Kenya and South Africa.

Number of people impacted by this project:

Other JDGs advanced by this project: 5

Project Website: https://cfci-fcic.org/our-projects/community-based-justice-research-cbir/

Organization website: https://cfcj-fcjc.org/

# 6. Access to Justice Through the Tribunal System

Canadian Forum on Civil Justice (CFCJ) / Forum canadien sur la justice civile (FCJC)

The Access to Justice through the Tribunal System project at the CFCJ seeks to explore: (i) what obstacles Canadians might face in resolving civil legal problems through the tribunal system; (ii) the benefits that tribunals offer justice seekers, relative to other dispute resolution forums; and (iii) how the design and administration of the tribunal system advances or hinders the goal of people-centred, fair, affordable, durable, and accessible justice.

Number of people impacted by this project:

Other JDGs advanced by this project:

Project Website: <a href="https://cfcj-fcjc.org/our-projects/access-to-justice-through-the-tribunal-">https://cfcj-fcjc.org/our-projects/access-to-justice-through-the-tribunal-</a>

svstem/

Organization website: https://cfcj-fcjc.org/

## **Nova Scotia**

# 1. E-Warrants Working Group

# Nova Scotia Judiciary / Nova Scotia Courts

The E-Warrants Working Group met throughout 2022. This working group was originally established to consider how search warrants could be authorized in a modernized, effective, and efficient manner within the COVID-19 environment by reducing in-person contact for that purpose. Once a solution was developed and a pilot put in place, the working group began preparing for Bill S4. Among other amendments, Bill S4 replaces the existing telewarrant provisions in the Criminal Code with a process that permits a wide variety of search warrants, authorizations and orders to be applied for and issued by a means of telecommunication. In 2022, as part of the preparation for these legislative changes, the working group looked at how it could expand the pilot to accommodate the anticipated increase in telewarrants. Its goal now is to ensure consistency across the province through fully encrypted platforms available to all police agencies.

Number of people impacted by this project: Other JDGs advanced by this project: 3, 5

Project Website: ~

Organization website: www.courts.ns.ca

## Nunavut

# 1. Access to Justice Across Nunavut Internship

## Law Society of Nunavut

The Access to Justice Across Nunavut Internship project is a collaborative partnership between the Law Society of Nunavut, the Legal Services Board, and Engage North. An intern has been hired to conduct an environmental scan of justice-related players, stakeholders and knowledge holders in communities across Nunavut. This resource will help inform the Law Society of Nunavut's future access to justice work, including the development of a resource handbook for service providers.

Number of people impacted by this project: Other JDGs advanced by this project: 5

Project Website: ~

Organization

website: <a href="https://www.lawsociety.nu.ca/en/home?language\_content\_entity=en">https://www.lawsociety.nu.ca/en/home?language\_content\_entity=en</a>

#### Ontario

# 1. The Future of advocacy and Work Arrangements 'Post'-Pandemic: Perspectives of Young Advocates

## Advocates' Society

The Advocates' Society published the 2nd edition of "The future of advocacy and work arrangements 'post'-pandemic: Perspectives of young advocates". This survey of recent calls explored whether COVID-19 presented new ways of working that should be explored and maintained in the post-pandemic.

Number of people impacted by this project:

Other JDGs advanced by this project:

Project

Website: https://www.advocates.ca/Upload/Files/PDF/Community\_Events/YASC/The-

Future-of-Advocacy-Post-Pandemic-Perspectives-of-Young-Advocates.pdf

Organization website: <a href="https://www.advocates.ca/">https://www.advocates.ca/</a>

# 2. Paralegal Comprehensive Study

# Law Society of Ontario

The Law Society of Ontario has undertaken a comprehensive study to examine the regulatory framework for paralegals. In the second phase of the Paralegal Comprehensive Study in 2022, the LSO conducted interviews, focus groups and surveys to learn about the current state of the education, licensing and regulatory framework. In 2022, the LSO considered the results with a view to identify areas of improvement and opportunities to strengthen the paralegal profession so that paralegals can continue to provide competent and affordable representation.

Number of people impacted by this project:

Other JDGs advanced by this project: 2

Project Website: ~

Organization website: https://lso.ca/home

# 3. Improving Protection Orders

#### Law Commission of Ontario

The Law Commission of Ontario's Improving Protection Orders project is examining why protection orders are not working effectively to prevent femicide and intimate partner violence in Ontario.

Number of people impacted by this project: Other JDGs advanced by this project: 2, 4, 7

Project Website: https://www.lco-cdo.org/en/our-current-projects/improving-protection-

orders/

Organization website: www.lco-cdo.org

# 4. Creating a Client-Centered Response to Unmet Legal Needs

#### Pro Bono Ontario

In 2022, PBO began undertaking this research project in partnership with the National Self-Represented Litigants' Project to better understand how structural inefficiencies (e.g., disparate eligibility criteria) impact members of the public seeking legal assistance for their problems and frontline legal service organizations. The project's goal is to develop a data-driven model of legal service delivery that responds to (vs. assumes) client preferences, including addressing barriers to service and identifying best practices for effective inter-agency referral and collaboration.

Number of people impacted by this project:

Other JDGs advanced by this project: 2, 5, 7

Project Website: ~

Organization website: www.probonoontario.org

# 5. Consumer Protection in the Digital Marketplace

## Law Commission of Ontario

The LCO's Consumer Protection in the Digital Marketplace project considers legal strategies and law reform options to improve consumer protection in online terms of service (ToS) or "click consent" contracts. We're considering updates to Ontario's Consumer Protection Act that may improve online notice, consent, terms of service and access to justice in light of rapid changes in technology and the digital marketplace.

Number of people impacted by this project:

Other JDGs advanced by this project: 1, 2, 5, 7

Project Website: https://www.lco-cdo.org/en/our-current-projects/consumer-protection-

in-the-digital-marketplace/

Organization website: www.lco-cdo.org

# 6. Anti-Racism Action Program

## Legal Aid Ontario

The ARAP project analyzes race-based data, Indigenous identity data and bail outcomes to assess the existence of racial disparity in bail proceedings. The project is being managed in conjunction with another project that the Racialized Communities Strategy has received funding for via the Law Foundation of Ontario.

Number of people impacted by this project:

Other JDGs advanced by this project: 2

Project Website: https://www.legalaid.on.ca/wp-content/uploads/LAO-annual-report-

2021-22-EN.pdf

Organization website: https://www.legalaid.on.ca/

#### Quebec

## 1. The Clinic

# Clinique interdisciplinaire en droit social de l'Outaouais (CIDSO)

The Clinic, a multidisciplinary team of professors from the University of Ottawa and the Université du Québec, continued to build on its research and work showing the increasing engagement in the legal system of people living with mental health problems and/or homelessness.

Number of people impacted by this project:

Other JDGs advanced by this project:

Project Website: ~ Organization website:

# 2. Restorative Justice and Sexual Violence: Review of 5 years of Practice

# Équijustice

This 2022 report on restorative justice relating to sexual violence was informed by a research project carried out in 2020-2021. The research was funded by a grant from the Fonds d'aide aux victims d'actescrimes (FAVAC). The objective of this study was to deepen the understanding of the experience of victims and perpetrators who have used

the restorative justice dialogue services provided by Équijustice members. Sexual crimes have been steadily increasing for nearly a decade. The Restorative Justice in Sexual Violence report was written as the result of a research project conducted in 2020-2021 under the Crime Victims Assistance Funds (FAVAC) grant. The objective is to produce scientific and social knowledge and to propose avenues of reflection and action for anyone involved in the practical and theoretical aspects of the issue of sexual violence, and especially for all victims, survivors, perpetrators and relatives who have questions about the implementation of restorative justice.

Number of people impacted by this project:

Other JDGs advanced by this project: 1

Project Website: <a href="https://equijustice.ca/data/la-justice-reparatrice-en-matiere-de-">https://equijustice.ca/data/la-justice-reparatrice-en-matiere-de-</a>

violences-sexuellesv15.pdf

Organization website: https://equijustice.ca

# 3. Recherche Portant sur le projet pilote de cameras portatives de la Sûreté de Québec

# IQRDJ - Institut de réforme du droit et de la justice

This is a project on portable cameras (sometimes called body cameras) in current police activities in Quebec. It is the result of a mandate entrusted to the Institut de réforme du droit et de la justice (IQRDJ) by Quebec's Ministère de la Sécurité publique [ministry of public safety]. More specifically, it provides for three additional fields of research to document the "social reception" of these new technologies, the effects associated with their implementation and their use in police practice, and the effects of using these devices on the nature (structuring and regulation) of relations between police officers and citizens. The project is based on data taken from four pilot projects initiated by the Sureté du Québec. The three components of the project covered: 1) administration of a population survey in each regional county municipality; 2) interviews with police officer users; 3) a study of interactions between police officers and citizens.

Number of people impacted by this project: Other JDGs advanced by this project: 7 Project Website: ~ Organization website:

## Saskatchewan

## 1. Saskatchewan Legal Coaching and Unbundled Legal Services Pilot Project

## **CREATE Justice**

In 2022, the data collection associated with the Saskatchewan Legal Coaching and Unbundled Legal Services Pilot Project was completed. An example of the impact of this project was a collaboration among CREATE Justice, the Law Society of Saskatchewan, and Ministry of Justice to host an associated CPD "Bootcamp" in 2022, which focused in part on findings from the Pilot Project, that attracted over 200 lawyers from across Saskatchewan. Feedback from clients during the Pilot Project indicated limited scope service provision is a welcome approach in Saskatchewan, with many clients detailing a number of positive impacts they personally experienced, such as, "[Unbundled services] is still expensive but not as intimidating," and "I appreciate the peace of mind getting advice from a lawyer brought me."

Number of people impacted by this project:

Other JDGs advanced by this project: 1, 2, 4, 5, 7

Project Website: ~

Organization website: www.law.usask.ca/createjustice

# 2. Improving Communication of Legal Information

## **CREATE Justice**

The Improving Communication of Legal Information project at CREATE Justice takes an interdisciplinary, research-driven approach to evaluating the accessibility of legal information. In particular, the project will evaluate whether newcomer populations understand certain modes of communication better than others. Using focus groups and experimental surveys, CREATE will study why certain methods of communication may be more effective than others. The project will build on existing work from provincial and national public legal education programs. The goal is that user-testing methodology will provide an evidentiary foundation for developing future plain language legal resources.

Number of people impacted by this project: Other JDGs advanced by this project: 1, 7

Project Website: ~

Organization website: www.law.usask.ca/createjustice

# **Goal 9: Improve Funding Strategies**

Government budget priorities generally focus on areas like healthcare and education. And of course those are important to Canadians.

But did you know that Canadian and global studies confirm that investments in making justice more accessible generate returns of between 100% and 2000%? These returns often materialize quickly and have profound effects over time and on future generations.

Improved funding strategies would see more money allocated to legal aid in Canada and to supporting the most vulnerable, as well as to preventative approaches to understanding and managing conflict. Strategic use of the money means working together across the country, avoiding duplication, and learning from each other.

In 2022, Governments, law foundations and other institutions focused on sustainability and organizational capacity building through funding. Some law foundations more than doubled the amount of their grants and switched from annual to multi-year granting structures.

# 9.1 Coordinate to spend money well

Learn what the real costs of legal issues are and divert funding to prevent legal issues and minimize the demand on other social services.

# 9.2 Better fund legal aid

Increase funding of legal aid, to make more people eligible and to expand the types of legal problems that are eligible.

# 9.3 Make sure the money lasts

Maintain the focus on access to justice to ensure that improvements can be sustained and changes are funded indefinitely.

## Alberta

## 1. Alberta Law Foundation External Grants

#### Alberta Law Foundation

In 2022, the Alberta Law Foundation granted a total of \$14,160,082 to external organizations for access to justice projects.

Other JDGs advanced by this project:

Project Website: <a href="http://albertalawfoundation.org/wp-content/uploads/2022/10/ALF-2021-22-Annual-Report-FINAL.pdf">http://albertalawfoundation.org/wp-content/uploads/2022/10/ALF-2021-22-Annual-Report-FINAL.pdf</a>

Organization website:

## **British Columbia**

# 1. Total Funding in 2021

## Law Foundation of British Columbia

In 2022, the Law Foundation of BC reported that it provided \$32,461,866 in funding for justice projects in 2021. Legal Aid made up 70% of the funding. Subtracting Legal Aid, the Law Foundation of BC provided \$9.7M in funding towards justice projects.

Other JDGs advanced by this project:

Project Website: <a href="https://www.lawfoundationbc.org/wp-content/uploads/2022/09/LFBC-2021-Annual-Report 2page.pdf">https://www.lawfoundationbc.org/wp-content/uploads/2022/09/LFBC-2021-Annual-Report 2page.pdf</a>

Organization website:

#### Manitoba

# 1. Manitoba Law foundation External Grant Funding

## Manitoba Law Foundation

The Manitoba law foundation granted \$1,378,061 to external initiatives and access to justice projects in 2022.

Other JDGs advanced by this project:

Project Website: <a href="https://www.manitobalawfoundation.org/wp-content/uploads/Final-to-Print-2021-22-MLF-Annual-Report.pdf">https://www.manitobalawfoundation.org/wp-content/uploads/Final-to-Print-2021-22-MLF-Annual-Report.pdf</a>

Organization website:

## **National**

# 1. The Indigenous Justice Strategy to Address Overrepresentation of Indigenous People in the Criminal Justice System

#### Justice Canada

In fall 2022, Justice Canada published additional public legal education materials regarding the changes to the Divorce Act, which came into force on March 1, 2021. Two new fact sheets provide information to professionals regarding changes to the Divorce Act that will apply to the families they encounter in their work: Changes to the Divorce Act Explained – Educators and Changes to the Divorce Act Explained – Healthcare Professionals. The updated Parenting Plan Tool provides parents with options to develop a personalized parenting plan (a written document that outlines how parents will raise their children after separation or divorce).

Other JDGs advanced by this project: 5, 7

Project Website: https://www.justice.gc.ca/eng/csj-sjc/ijr-dja/ijs-sja/index.html

Organization website:

## **New Brunswick**

# 1. External Grants for Access to Justice Projects

#### Law Foundation of New Brunswick

During the fiscal year ended April 30, 2022, a total of \$773,107 (2021 - \$667,126) was authorized in grants to further the Foundation's objectives within law-related projects.

Other JDGs advanced by this project:

Project Website: https://lawsociety-barreau.nb.ca/uploads/2022AnnualReport.pdf

Organization website:

#### **Nova Scotia**

# 1. Funding for African Nova Scotian Justice Institute

# Nova Scotia Department of Justice

The Province is investing \$4.1 million in the community-led African Nova Scotian Justice Institute, established just over a year ago to help develop policy and support programs to address overrepresentation and anti-black racism in the justice system. The institute, one of the first of its kind in Atlantic Canada, is led by the African Nova Scotian Decade for People of African Descent Coalition.

Other JDGs advanced by this project:

Project Website: https://novascotia.ca/news/release/?id=20221220006

## 2. Law Foundation of Nova Scotia

## Law Foundation of Nova Scotia

The Nova Scotia law foundation granted \$1,070,024 to external initiatives and access to justice projects in 2022.

Other JDGs advanced by this project:

Project Website: <a href="https://3n39db.p3cdn1.secureserver.net/wp-content/uploads/2022/06/LFNS\_AnnualReport\_2022\_June-8th-FINAL.pdf">https://3n39db.p3cdn1.secureserver.net/wp-content/uploads/2022/06/LFNS\_AnnualReport\_2022\_June-8th-FINAL.pdf</a>
Organization website:

## Ontario

# 1. Total Funding 2022

## Law Foundation of Ontario

In 2022, The Law Foundation of Ontario Reported that it had granted \$13,080,761 to access to justice projects

Other JDGs advanced by this project:

Project Website: ~ Organization website:

## **Prince Edward Island**

# 1. 2022 Total Funding Granted

#### Law Foundation of Prince Edward Island

In 2022, The Law Foundation of Prince Edward Island reported that a total of \$154, 240 was granted to access to justice projects in 2021.

Other JDGs advanced by this project:

Project Website:

https://lawfoundationpei.ca/media/files/Final%20ANNUAL%20REPORT%20ending%20December%202021%20web%20.pdf

Organization website:

## Yukon

# 1. Fourteen Community Crime Prevention and Victim Service Projects Awarded Funding

## Yukon Department of Justice

Through the Crime Prevention and Victim Services Trust (CPVST), fourteen community-led projects on crime prevention and services for victims of crime received \$93,436 for the Fall 2021 intake and \$334,175 for the spring 2022 intake. These projects ranged from workshop series geared towards youth on consent, safer partying and harm reduction to projects aimed at coaching and mentoring youth.

Other JDGs advanced by this project:

Project Website: https://yukon.ca/en/news/fourteen-community-crime-prevention-and-victim-service-projects-awarded-funding

Organization website: